

## CONFRONTING THE HIRING & RECRUITING CHALLENGE: THE ROLE MARKETING CAN PLAY

Peter Troast, Founder & CEO

Energy Circle Webinar Series

June 16, 2021

Digital Marketing Web Platform Lead Gen Results

Blog About Careers | 207.613.2432

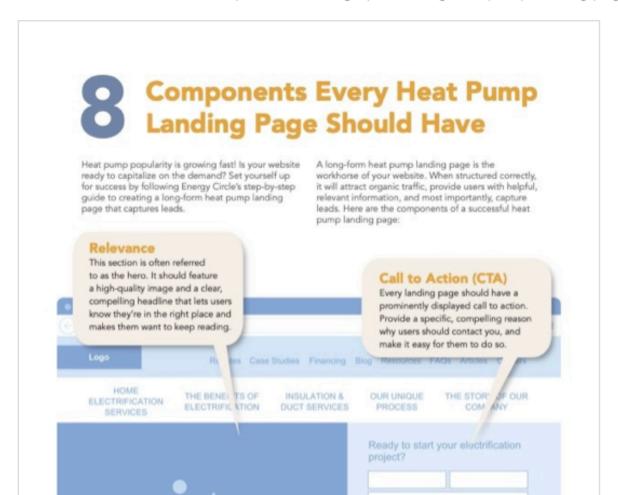
## The Components Every Heat Pump Landing Page Should Have



By Emily Silverman | June 9, 202

Heat pump popularity is growing fast! Is your website ready to capitalize on the demand? Set yourself up for success by following Energy Circle's step-by-step guide to creating a long-form heat pump landing page that captures leads.

A long-form heat pump landing page is the workhorse of your website. When structured correctly, it will attract organic traffic, provide users with helpful, relevant information, and most importantly, capture leads. In the infographic below we detail the essential components of a high-performing heat pump landing page.



## **Upcoming Webinars**

June 2 - Marketing Electrification: How to Target the Anti-Fossil Fuel Audience

June 9 - Update from Washington on Hope for Homes Legislation with Kara Saul-Rinaldi

June 16 - Overcoming the Hiring Challenge: The Role Marketing Can Play

June 23 - Healthy Homes Post-COVID: Did Anything Change?

June 30 - How the New Apple iOS Privacy Update May Impact Marketing



## What We'll Discuss

- 1 DOES YOUR WEBSITE TELL A COMPELLING STORY?
- (2) ELEMENTS OF A KILLER CAREERS PAGE
- 3 MARKETING TACTICS TO SUPPORT RECRUITING
- 4 SHOULD YOU USE APPLICANT TRACKING OR RECRUITING MANAGEMENT SOFTWARE?





## DOES YOUR WEBSITE TELL A COMPELLING STORY?

(aka serve the prospective employee audience)

## Who is Your Website For? (Personas)

### Ideal Employee Profile

#### Gamer Gabe

Overall Goal: A better job: increased pay, more stable company culture, a clearer career path, a more challenging/interesting da. Level of experience: Mechanically adept (been fixed old cars since he was 16) but little direct experience with HVAC.

What he wants: A path to a better career without taking on the expense of and debt of college. A job that separates him from the typical trades—something more advanced and atypical.

Age: 25

Current Job: Carpenter Location: Rural town

Personality: Nerdy, smart and practical. Prides himself on his raw instincts for technical things. He crushes at almost all video games. Personal life: Everything outdoors: hunting, fishing, snowmobiling, skiing. Likes being the guy in his friends group with the best income/ most money.



### **Buyer Personas**

#### Last-home William

Overall Goal: Envisions a dream home in a beautiful location where he and his spouse can spend their retirement years living well, at low operational cost.

Level of knowledge: High, but willing to take new input. He has read as much as he can and understands the basic parameters. It's not his first time working with contractors or building a new home. If he trusts you, he'll listen and learn Informational Sources: Economist, local paper, reference books, trusted friends and family members, sometimes a blog or email newsletter. What he wants: A great overall result. Executive decision-making power. A source of pride and a site for family reunions, now including grandkids. Freedom from high monthly bills. The ability to enjoy retirement, travel. Motivation for efficiency: It's a soft investment. He knows it may not pay off entirely in his own lifetime, but he can afford it. The concept of home



Profession: Doctor

Location: Suburbs or somewhat rural

Personality: Thoughtful, active and generally social, but likes his guiet time. Home Life: William has seen his 3 kids through college. 2 of them are married and have homes of their own. The youngest has a job and her own place to live, although she has not completely solidified her finances yet. William and his spouse like to cook and go for walks together. They host a monthly revolving dinner party with about 10-12 friends, also babyboomers



#### **Techie Tom**

Overall Goal: To save energy and make his house more efficient because it's the smart thing to do, and (secondarily) because it's the right thing to do. Level of knowledge: Very high. Knows what tools are out there, which are best. Up to

date on consumer reviews and reports.

Attitude toward shopping: I want to buy from people like me, who know their stuff.

Informational Sources: Web - blogs, Twitter, Major Media, Green focused media,

What he wants: I need more information than they have on their site - details, practical experience, proof that they are the experts, and the product will do what I need it to do. Motivation for efficiency: Two-prongs: 1). it's just smarter living. 2). it's the right thing to do for the planet - and (3) soon, people are going to catch on to it, and efficiency is going to be the next big thing. He wants to be at the top of that wave

Age: 35 Profession: Software developer

Personality: Type A. Over- educated energy geek. Likes to feel engaged, to be a part of the

Home Life: Married. No kids.



#### Heather the Greenie

Overall Goal: Wants to feel a part of the green community because those

people seem cool, and throw good parties.

Level of knowledge: Low. Often falls under the spell of green-washing tactics, and "buys green" because it feels like what she should do. Some uncertainty because she's Republican and socially conservative. Not completely at ease with

Informational Sources: Reads People Magazine on the sly, reads Vanity Fair, husband Receives Economist, WSJ
What she wants: Heather tends toward immediacy - buys when she sees

something in the store, or hears about something that is widely appreciated. She wants to buy from either the cheapest place or the recognizable leader in the

Motivation for efficiency: Green is the new Coach bag.

Age: 29
Profession: Former professional in banking industry, now a stay at home mom. Location: Suburbs

Personality: Heather is extroverted and funny. She likes to be busy, and appreciates pretty constant buzz of activity. She is smart, and likes to surround herself with bright

and engaged people. Home Life: Heather has 4 children and a black lab. They have two houses - a ski house and a house in the suburbs. During ski season, she feels like she is constantly schlepping between the two places. She'd like something, some how to feel her life





## **Differentiated Story**

### **HVAC Technician / Installer Position**

Do you have experience installing HVAC systems?

Are you interested in installing high performance heat pump systems?

Are you seeking a full-time position with continued on-the-job training?

Are you naturally mechanically inclined? If so, please keep reading.

Are you detail and quality oriented?

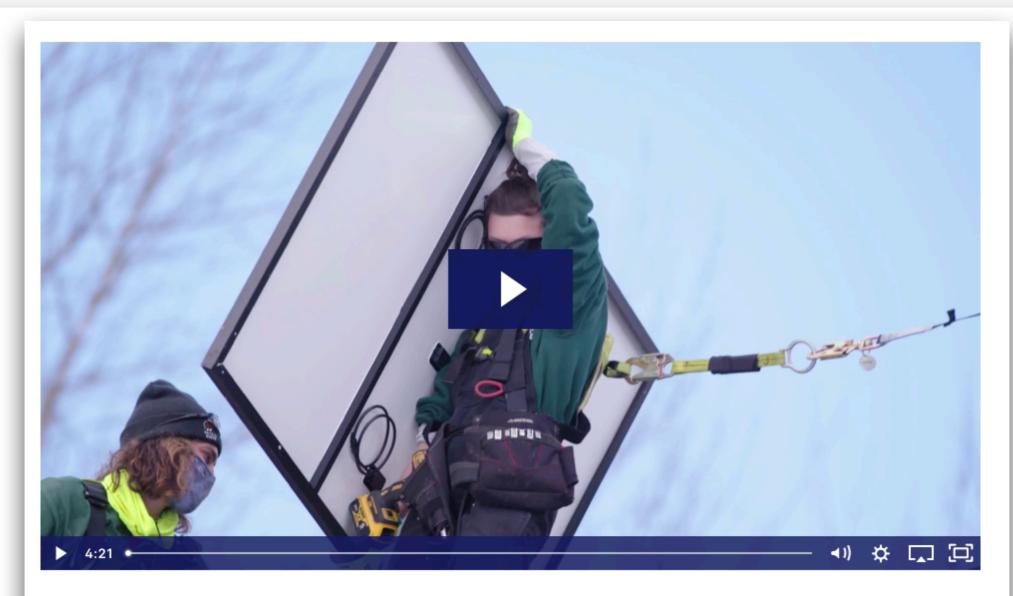
#### Who we are and what we do

Headquartered in <u>Concord</u>, CA, Eco Performance Builders is a family-owned <u>home performance company</u> working hard to transform Bay Area homes, making them energy-efficient and comfortable. We're a diverse team of tradespeople, technologists, and customer-focused professionals who are passionate about residential electrification and the positive impact of reducing greenhouse gases.

We are experts at designing and installing high-performance systems that provide the lowest carbon footprint options on the U.S. market today. Our residential heating and cooling systems are designed by home performance scientists; industry experts who seek a healthier living environment for themselves and their communities.



## **Differentiated Story**



#### Join our Mission Driven Team of Solar Installers!

ReVision Energy is building a cleaner, better future through the power of solar, and we would not be able to do so without our incredibly talented and dedicated Solar Installer – Electrical Apprentices. If you are ready to combat the climate crisis on the front lines by bringing solar to homes, businesses, schools, towns, and organizations across New England, join our talented installation team!



## **Differentiated Story**

#### **HVAC** Installer

This position is for an EXPERIENCED HVAC install technician.

We have an immediate need for a Technician, call and meet today and start tomorrow.

Get a CAREER with a growing company that appreciates its employees and provides stable year-round work. We pay our employees top industry wages. We have an extensive marketing plan, as well as an employee growth strategy. Our company is growing because of our employees and our quality of work and services.



## Are You Memorable?

## Benefits

### What you'll get in return:

- Full time salary + benefits
- Unlimited PTO
- Hybrid work environment
- 401(k); eligible upon hire (employer match coming soon!)
- Dog-friendly office
- Awesome people and zero tolerance for assholes





## FIRST THINGS FIRST: A KILLER CAREERS PAGE

## **Long Form Careers Page**





#### Join the E3 INNOVATE Team

Since 2008, E3 INNOVATE and its sister company, E3 ECOWORKS, have helped homeowners create healthy, comfortable, energy efficient homes with the implementation of the latest technologies and innovations in home performance. E3 has received numerous awards and has been recognized for it's leadership in sustainable practices and business

We are looking for individuals to join our team who are passionate about sustainability and want to make a positive impact on the community through improving residential buildings. You will be working alongside others who are passionate about the environment and interested in implementing new technologies to create smart, innovative, solar-ready homes. We support and encourage continuing education and provide a variety of materials for you to learn from.

Start your career in home performance and renovation at E3 today! Candidates go through an interview process that includes a background check, drug screening, and a series of interviews. It is our policy at E3 to provide equal opportunity to all applicants and employees in a harassment-free work environment without regards to race, color, nationality, gender, age, disability, sexual orientation, alienage, or veteran status.

#### **Current Openings:**



#### **E3 ECOWORKS FIELD TECHNICIAN**

This position involves working with a small crew to execute home performance renovation and maintenance work, including but not limited to installing:

- insulation (spray foam and cellulose)
- sealed crawlspace systems
   weatherization materials, such as caulking and weather stripping
- new ductwork and mechanical systems
- radon mitigation systems

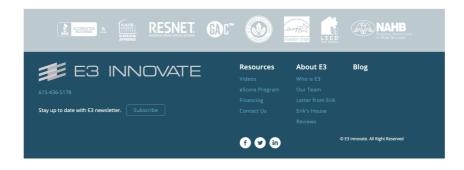
READ MORE

#### To Apply

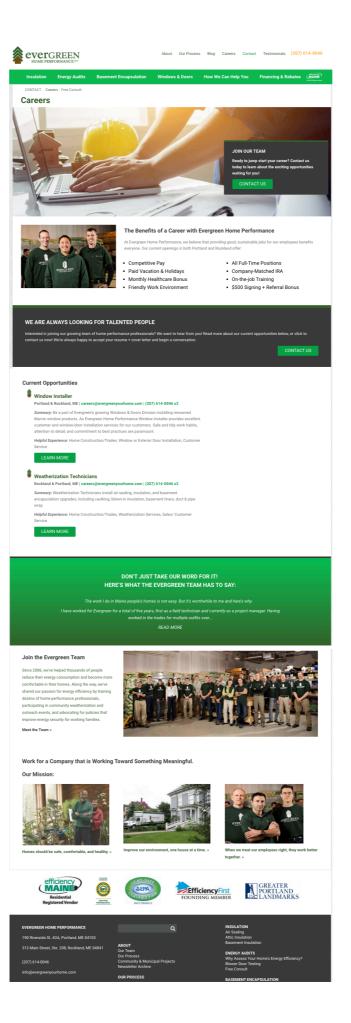
Send resume and a short cover letter describing your interests and experience with the position you are applying for.

#### Benefits of Working with Us

- Improve the community and people's lives by improving residential homes
- Apply knowledge and skills to solve problems
   Work with others in a team setting
- Expand your knowledge of high performance homes and building science
- Paid holidays and time off, and access to health insurance and dental and vision plans



## Long Form Careers Page



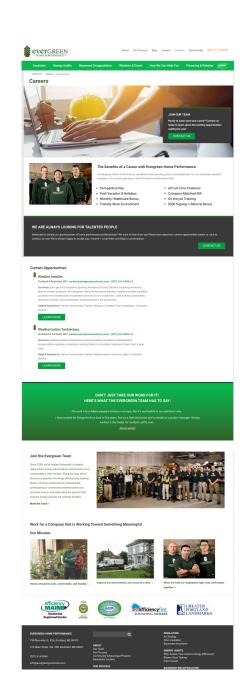




Image infers tech orientation

Benefits prominent

Capture general interest

























#### **Current Opportunities**



#### Window Installer

Portland & Rockland, ME | careers@evergreenyourhome.com | (207) 614-0046 x3

 $\textbf{\textit{Summary:}} \ \textbf{Be a part of Evergreen's growing Windows \& Doors Division installing renowned}$ Marvin window products. An Evergreen Home Performance Window Installer provides excellent customer and window/door installation services for our customers. Safe and tidy work habits, attention to detail, and commitment to best practices are paramount.

Helpful Experience: Home Construction/Trades, Window or Exterior Door Installation, Customer

#### LEARN MORE



#### Weatherization Technicians

Rockland & Portland, ME | careers@evergreenyourhome.com | (207) 614-0046 x3

Summary: Weatherization Technicians install air-sealing, insulation, and basement encapsulation upgrades, including caulking, blown-in insulation, basement liners, duct & pipe

 $\textit{Helpful Experience:} \ \ \text{Home Construction/Trades, Weatherization Services, Sales/Customer}$ Service

LEARN MORE



The work I do in Maine people's homes is not easy. But it's worthwhile to me and here's why.

I have worked for Evergreen for a total of five years, first as a field technician and currently as a project manager. Having worked in the trades for multiple outfits over.

READ MORE







#### Join the Evergreen Team

Since 2006, we've helped thousands of people reduce their energy consumption and become more comfortable in their homes. Along the way, we've shared our passion for energy efficiency by training dozens of home performance professionals, participating in community weatherization and outreach events, and advocating for policies that improve energy security for working families.

Meet the Team »



#### Work for a Company that is Working Toward Something Meaningful.

#### Our Mission:



Homes should be safe, comfortable, and healthy. »



Improve our environment, one house at a time. »



When we treat our employees right, they work better





OUR PROCESS









Community & Municipal Projects Newsletter Archive





#### EVERGREEN HOME PERFORMANCE

190 Riverside St. #2A, Portland, ME 04103 313 Main Street, Ste. 208, Rockland, ME 04841

(207) 614-0046

info@evergreenyourhome.com

#### Q

INSULATION Air Sealing Attic Insulation

Why Assess Your Home's Energy Efficiency? Blower Door Testing Free Consult

BASEMENT ENCAPSULATION



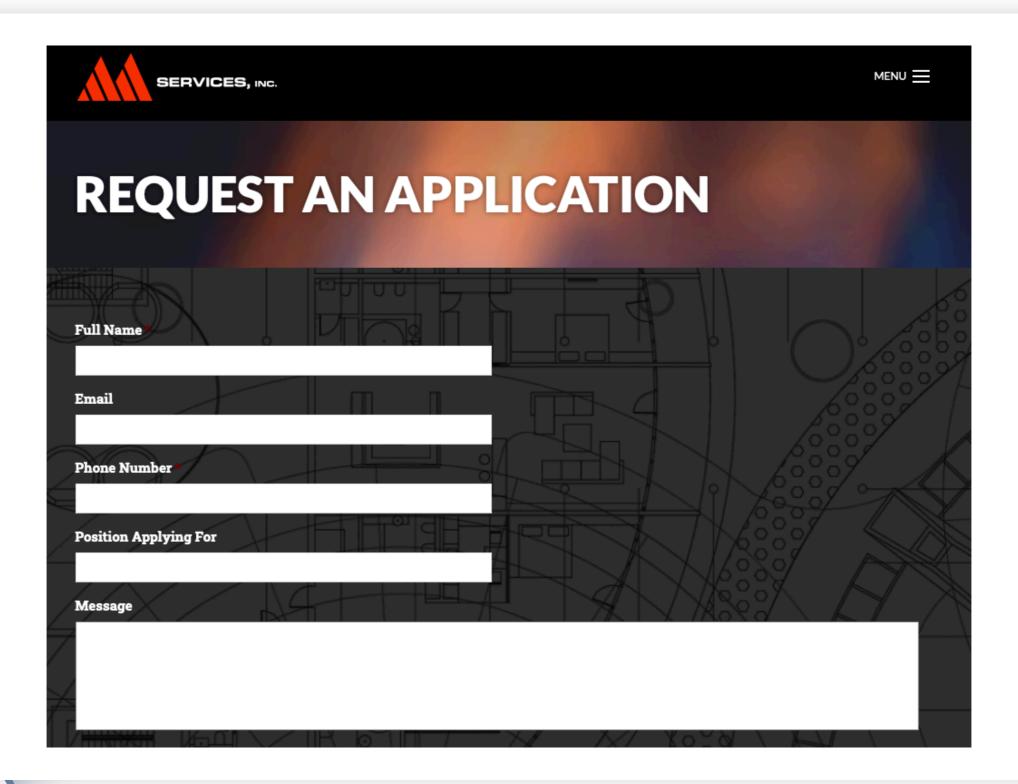




## A HIGH QUALITY APPLICANT EXPERIENCE

(without unnecessary friction)

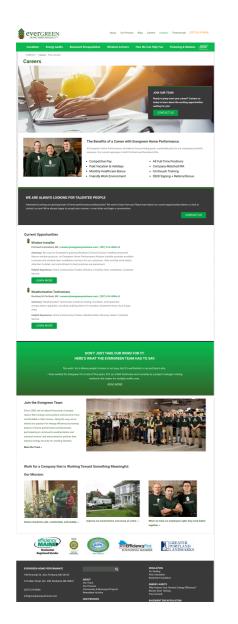
## **Make Applying Easy**



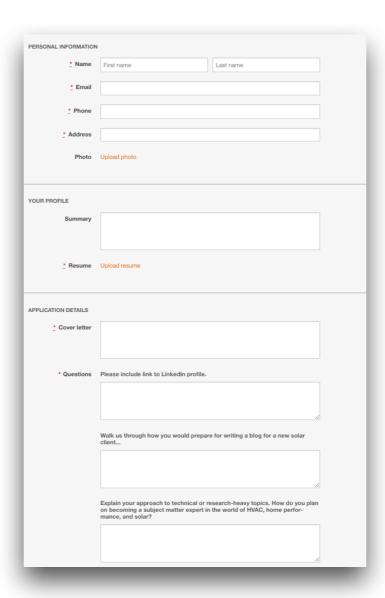


## **Frictionless Process**

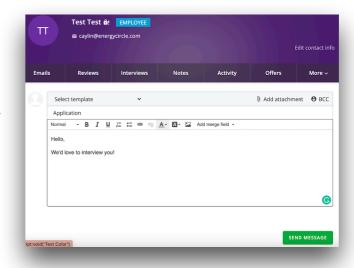
## **Landing Page**



### **Application**



### Response





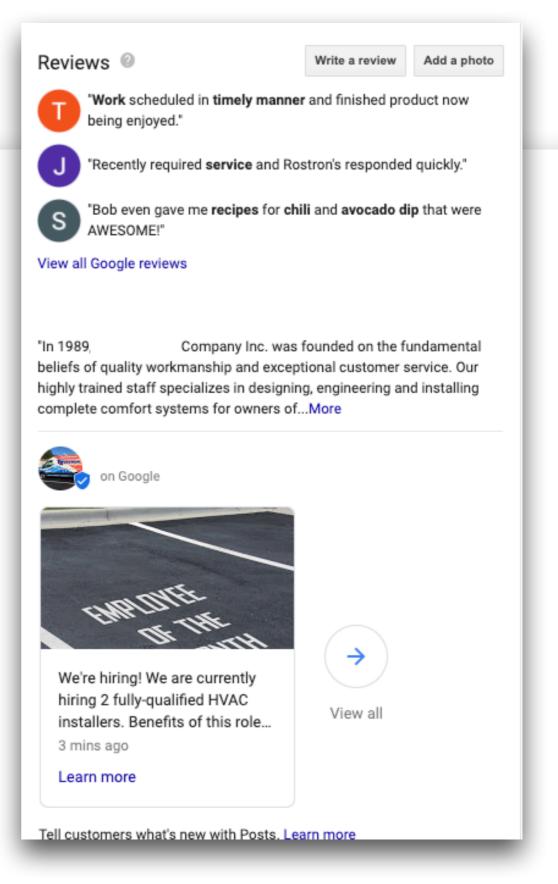


## MARKETING TACTICS TO SUPPORT RECRUITING

## **Use Google Posts**

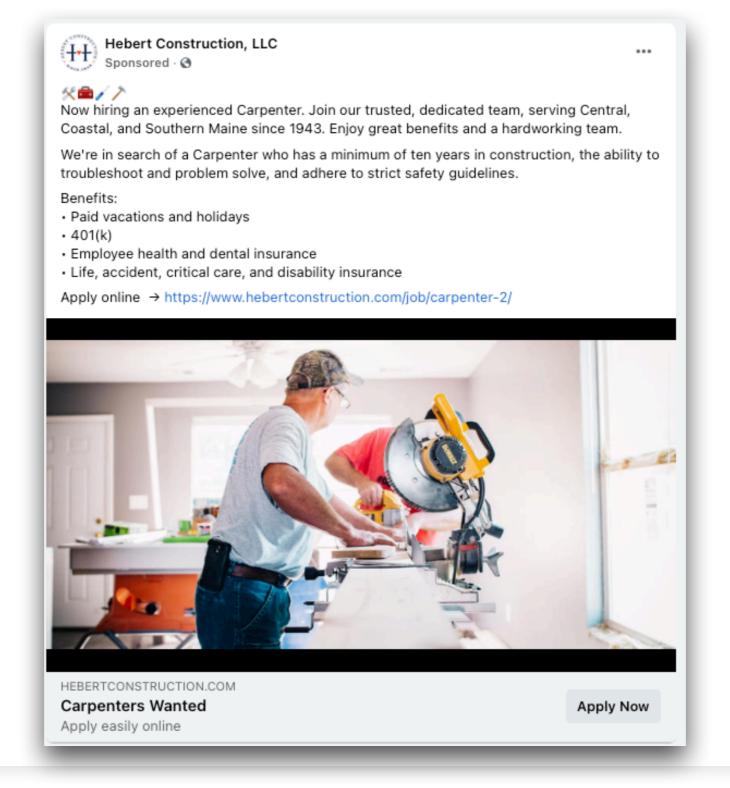
Simple, no-cost promotions

Likely place for applicants to check you out



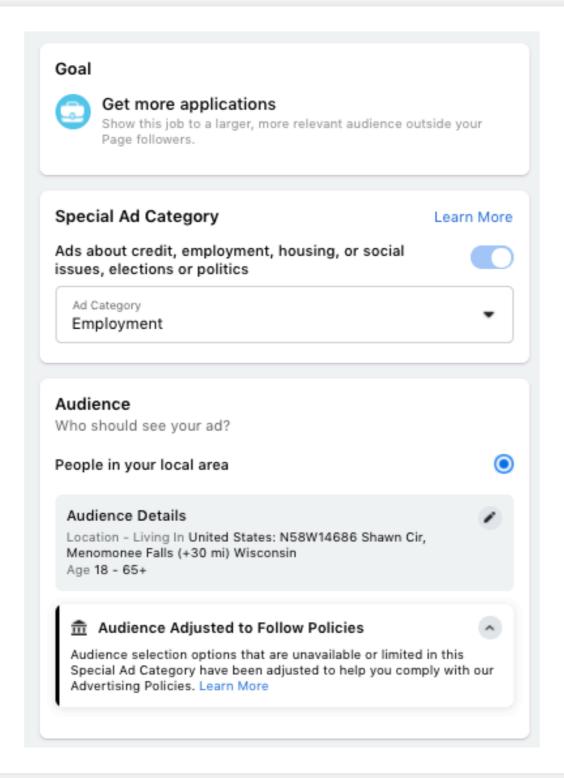


## Facebook Advertising



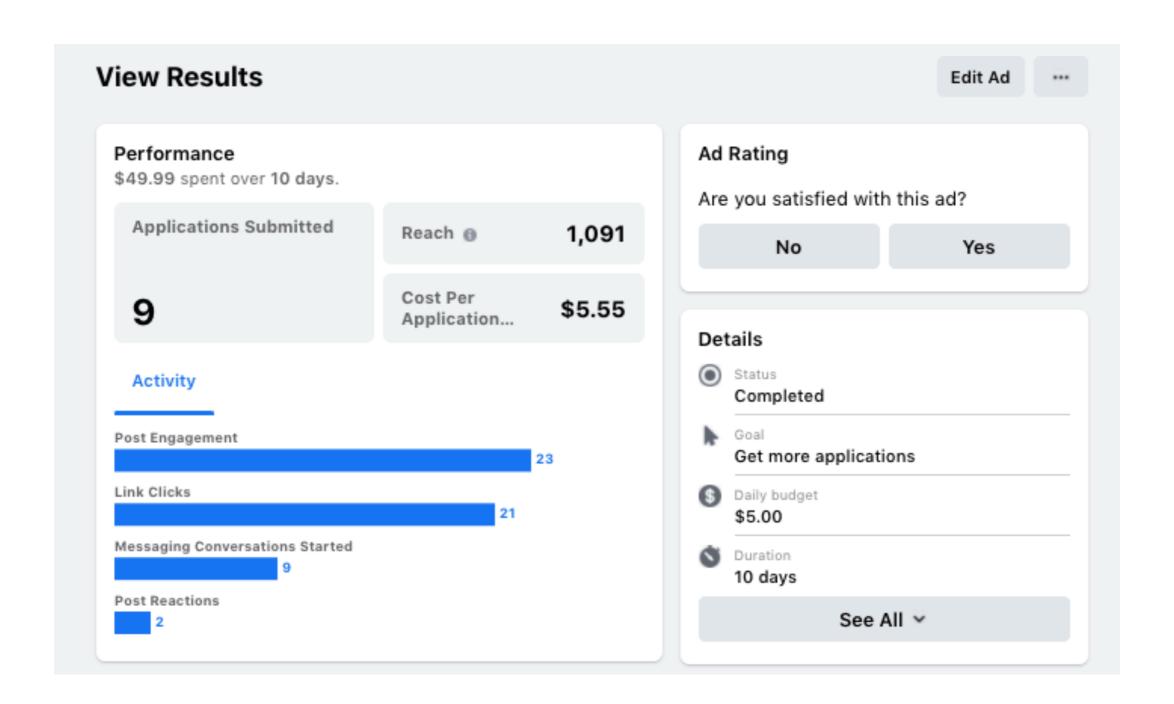


## **Understanding Facebook Restrictions**



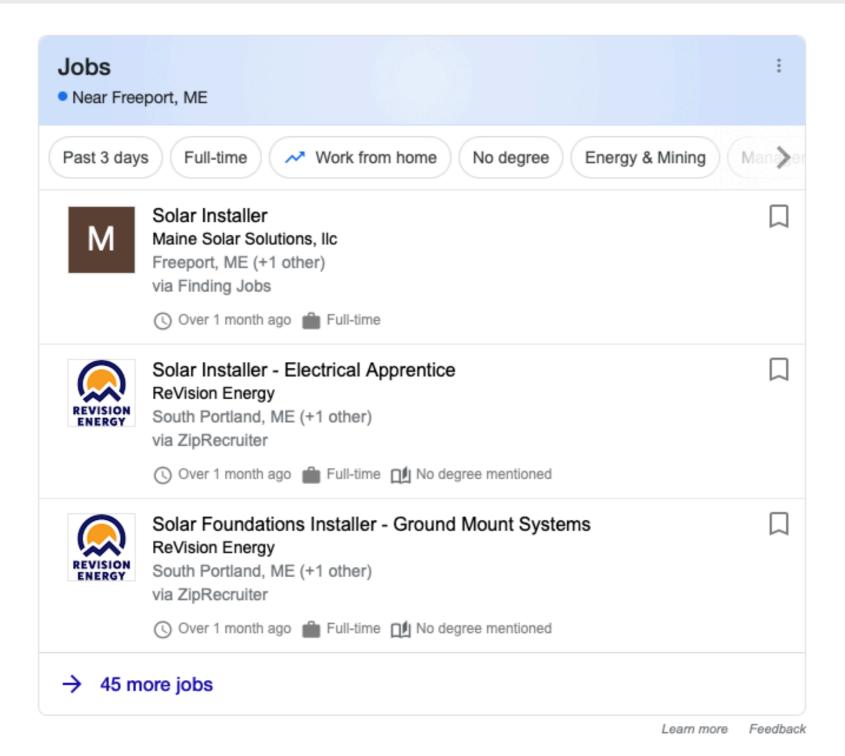


## **Facebook Results**





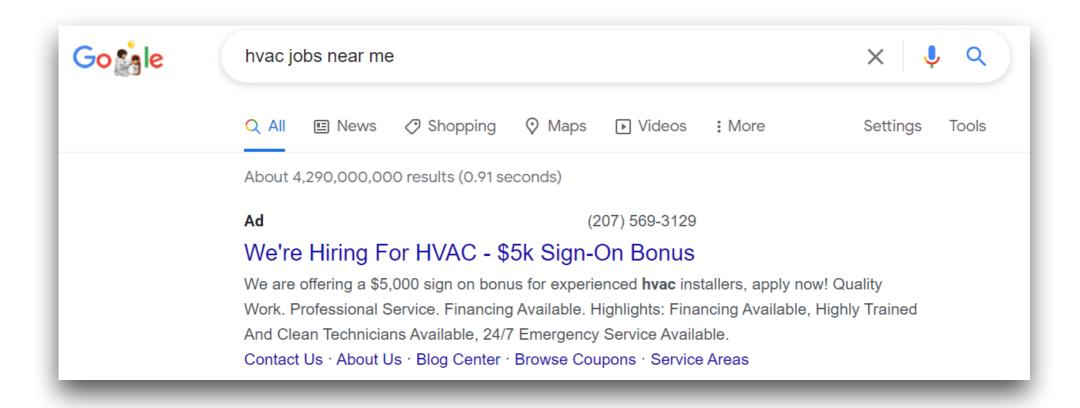
## Paid Search—Google





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## **Paid Search**



#### **Insulation Careers**

Budget: \$65/week

150 Impressions/week

Click Through Rate: 5%

8 Clicks

Cost per Click: \$7.85

#### **HVAC Careers**

Budget: \$400/week

941 Impressions/week

Click Through Rate: 3.5%

33 Clicks

Cost per Click: \$12



## Google Display Advertising







# POWER OF APPLICANT TRACKING/RECRUITING MANAGEMENT SOFTWARE

## **Many Options**

Applicant Tracking System (ATS)
Recruiting Management Software
Human Resources Information Systems (HRIS)





\$99/job/month

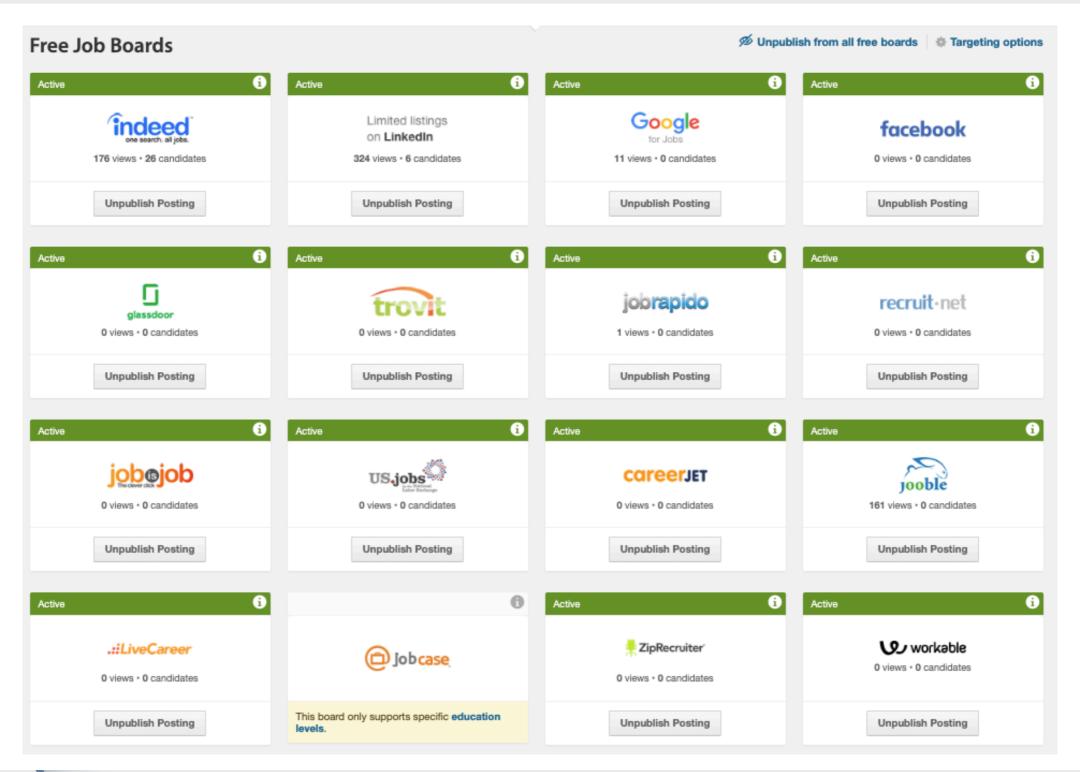
**Free Version** 

#### **Features**

Post to Job Boards
Assessments & Testing
Background Checks
Applicant Tracking
Communications
Interview Scheduling

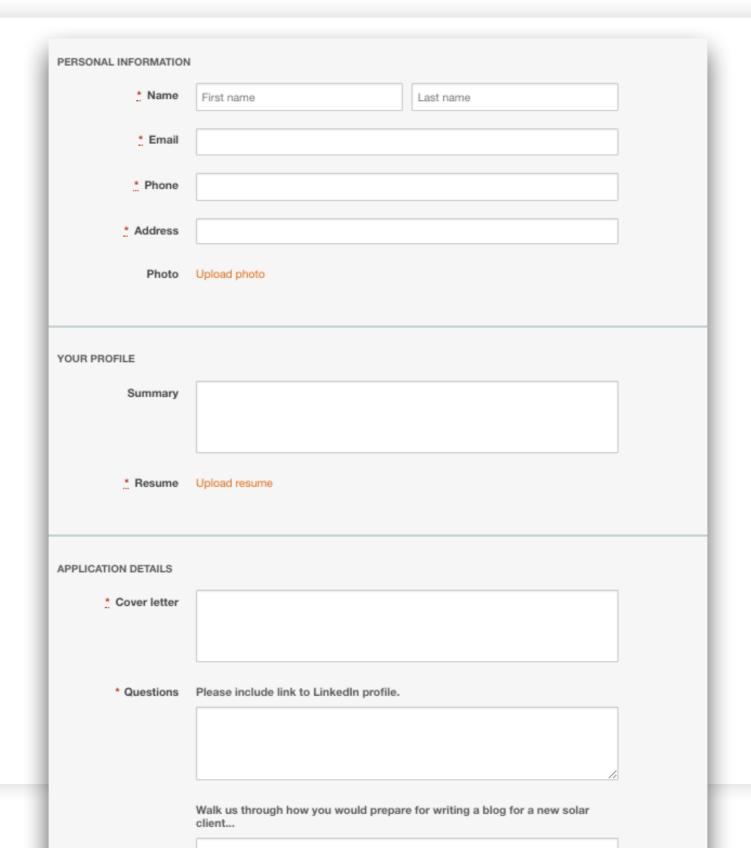


## **Job Board Integration**



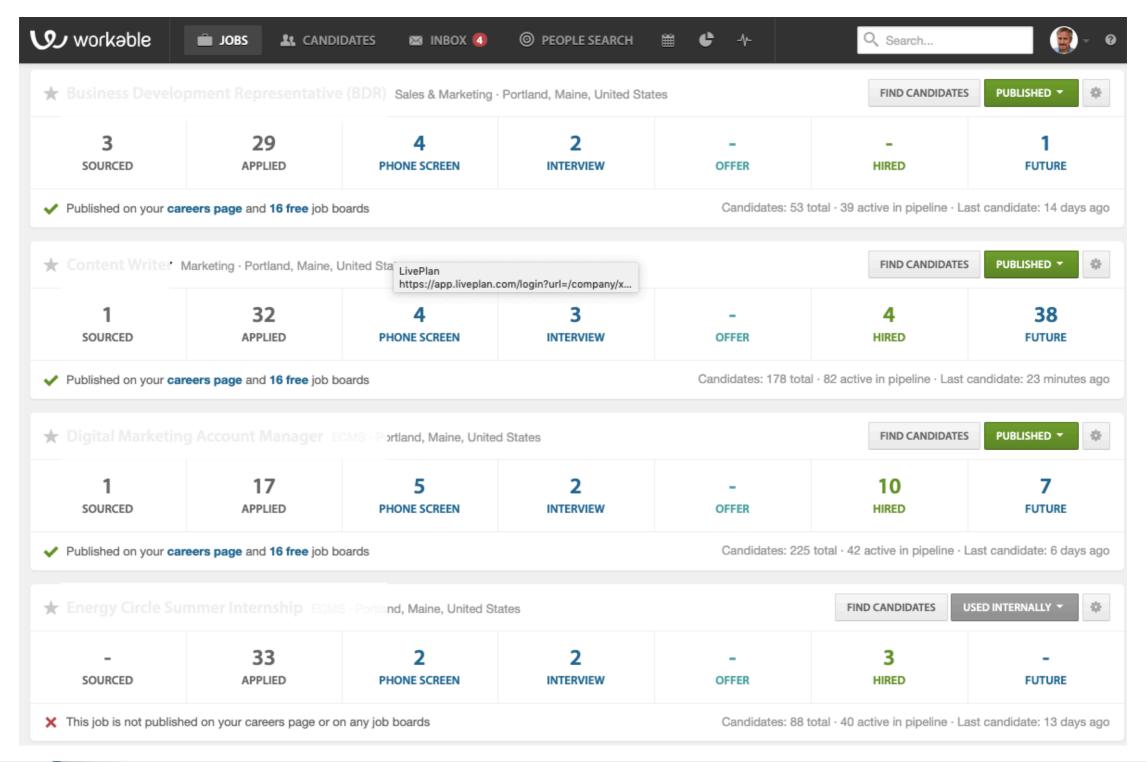


## Simple/Customizable Application Process





## **Applicant Tracking**





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## Industry Wide Messages We're Testing

#### **Recession Proof/Job Security**

Be Part of the Fastest Growing Sector in America

#### A Lucrative Alternative to College

High Wages Without the College Debt The Trades Are Where It's At

#### Green Future--Solving Climate Change--Make a Difference

Join the Climate Change Army Solar, Efficiency, Renewables--the Careers of the Future Think Globally, Act Locally by Joining the Local Experts.

#### **Learning Opportunities to Advance Yourself**

Get Trained While Getting Paid

#### **High Performance Contracting--It's Different**

Work With Your Hands, and With Your Mind The Best Tools, The Latest in Building Science Knowledge





## QUESTIONS?

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