

How to Find Profitable Keywords for Solar

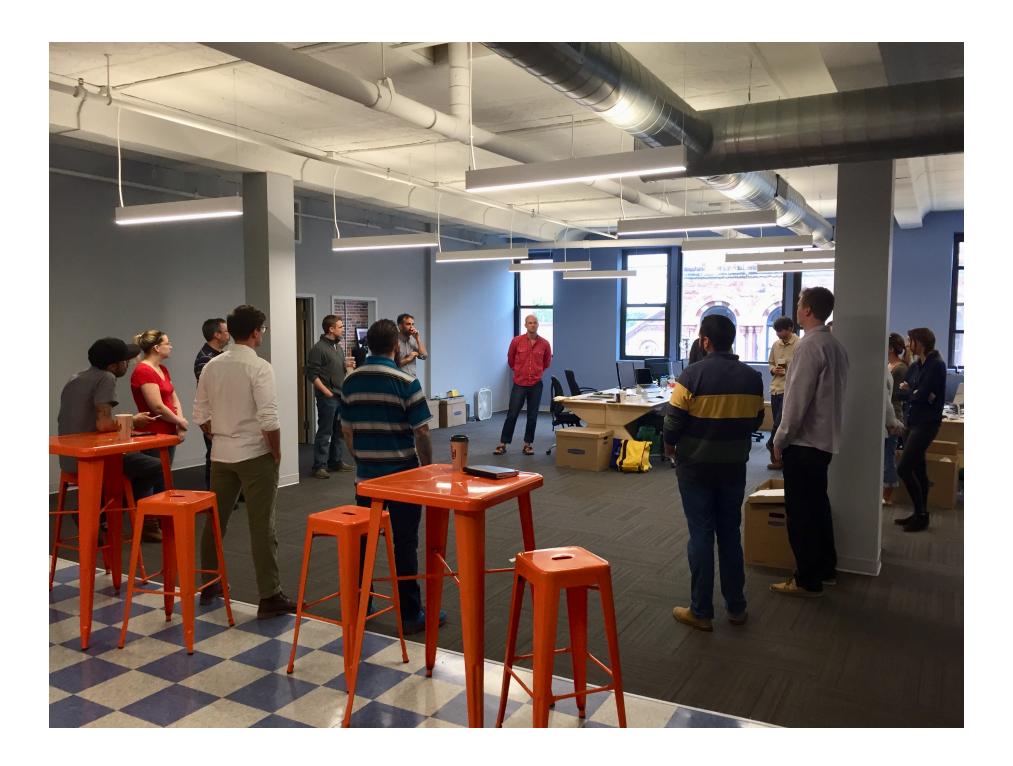
Peter Troast, Founder & CEO

Energy Circle Webinar Series

October 18, 2017

Our New Home: 622 Congress, Portland, Maine







Energy Circle Guide to Search Engine Marketing for Solar

Published August 18, 2017 Energy Circle, LLC Yarmouth, ME www.energycircle.com (207) 847-3644

For more information contact:
Chris Williams, Solar Marketing Consultant, chris@energycircle.com





Learn & Connect Careers

reers Contact

207.209.1583

The Hidden Dangers of Buying Leads



By Peter Troast | June 28, 2017

For many contracting businesses, purchased leads — from lead brokers, franchises, lead-only marketing firms, Google, HomeAdvisor — are the way of the world. This is especially rampant in solar, where an entire breed of lead sourcing companies dominates the top of the funnel, and this approach is becoming prominent in HVAC and home performance as well.

Being overly reliant on purchased leads is a bit like the path to alcoholism: one or two glasses of red wine each night is good for your heart, but when it starts to be bourbon in your OJ each morning it ultimately leads to dependency, a failing liver, and death.

The lure of outsourcing your lead generation is understandable. Companies that offer these services promise "no risk," "no money upfront," "100% performance based." If your business can rely on a third-party to provide a steady flow of leads at a cost that pencils (more on that math in a bit), then everything should be hunky dory, right?

Wrong. Here's why:

Dependency



How to Find Profitable Keywords for Solar

Peter Troast, Founder & CEO

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What We'll Discuss

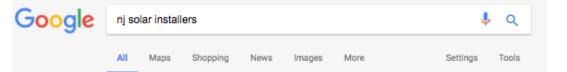
- 1 History: The Evolution of the Solar SERP
- 2 Digging in to Lead Economics
- 3 Performance Data on Purchased Leads
- 4 Keyword Research in Solar
- (5) Keys to Running Successful Campaigns





HISTORY: THE EVOLUTION OF THE SOLAR SERP

(search engine result page)



About 84,700 results (0.84 seconds)

Solar Installers in NJ - Lock-In Low Solar Pricing - sunrun.com

Ad solarpanels.sunrun.com/NJ_Solar •

The Cost To Go Solar Is At An All Time Low. Get Your Free Solar Quote Today.

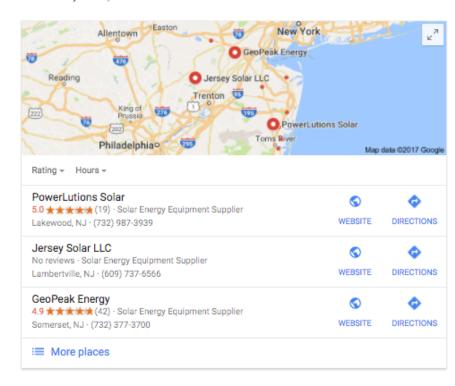
Solar System Installation - Get A Free Quote - vivintsolar.com

Ad www.vivintsolar.com/installation ▼

We make residential solar easy with panel design, installation and monitoring.

Home Solar Panels · Solar Purchase · Go Green · Solar Financing · 100,000+ Customers · Solar PPA Services: consultation, design, permitting, installation, activation, production monitoring, 20-year warra...

New Jersey Solar Options · Service Areas · About Vivint Solar® · How Does Solar Work?



Selecting a Contractor | NJ OCE Web Site - NJ Clean Energy

www.njcleanenergy.com > ... > Programs > SREC Registration Program > Solar ▼
Below are questions you should consider in order to make the most informed decision. Who sells and installs solar electric systems? For a list of installation ...

New Jersey Solar Installers - Clean Energy Authority

www.cleanenergyauthority.com/new-jersey-solar-installers/ ▼
New Jersey Solar Installer Directory. Find local solar installers in New Jersey to answer questions and provide quotes on residential and commercial Solar PV ...

2016 Top New Jersey Solar Contractors - Solar Power World

https://www.solarpowerworldonline.com/2016-top-new-jersey-solar-contractors/ ▼ Rank, Company, Overall Rank, City, State, Employees, Primary Market, Primary Service, Total Megawatts

Pre-August 2015

Google Paid

Organic

Google

Local

7 Pack

#1 Boston Furnace Repair - WintersHomeServices.com

- www.wintershomeservices.com/Boston * (617) 855-7036
- \$99 Off Service Call Winters Now! Your Local Home Comfort Specialists

Boiler Repair/Service Emergency Service Now

24/7 Home Heating Repair

www.newenglandheatingandcooling.com/ < (857) 247-9716

Heating Repair Services - Lanzaplumbing.com

20% Off All This Month On Heating Service & Repairs. Call Us Today!

Gas furnace repair Boston, MA - Yelp

www.yelp.com/search?find...Furnace+Repair...Boston%2C+MA * Yelp Reviews on Gas furnace repair in Boston, MA Gomes Plumbing Heating and Cooling, ProSolutions Bath & Boiler, New Age Plumbing & Heating, Mr. Pipes ..

Heating Cooling Boston MA | Heating, Furnace Repair

www.homeadvisor.com > Pro Ratings & Reviews > Massachusetts > Boston * *** Rating: 4.7 - Review by HomeAdvisor Community

Heating and Furnace Contractors Directory for Boston, Massachusetts. Find Customer-Rated, Prescreened Home Improvement Professionals for Boston, MA.

www.heatingrepairboston.com

Boston Standard Plumbing & Heating... bostonstandardplumbing.com

4.2 ★★★★ 13 Google reviews · Google+ page

Kellz Heating and HVAC Repair

HVAC Boston

4.9 ★★★★ ↑ 7 Google reviews · Google+ page

Metropolitan Air Conditioning/Heating...

www.metropolitanhvacservice.com

www.gasscoinc.net

A Boston, MA

- B) 77 Park Street



Map for furnace repair boston, ma

Furnace Service & Repair

9 12 Manison Street, Stoneham, MA

Furnace repair

Call Us In Reading, MA.

Furnace Repairs

www.mrpipesplumbing.com/ *

Furnace Repair Boston MA www.chelseahvacservices.com/ *

Serving Boston And East Boston, MA

Home Heating Systems

www.bostonuniqueindoorcomfort.com/ * Energy-efficient home heating

See your ad here »

Google Paid

Post-August 2015

Google Paid

Google Local 3 Pack





www.yelp.com/search?find...Insulation...Sacramento%2C+CA * Yelp * Reviews on Attic Insulation in Sacramento, CA Carlos Insulation, Ruiz Insulation,

Google Paid

Post-February 22, 2016

#1 Richmond Heat Repair - mawilliams-services.com

Google Paid @ 4

\$30 Off Repair/Service. Call Today! Your Local, Reliable HVAC Experts.
24/7 Emergency Service · Cost Effective Solutions · Satisfaction Guaranteed
\$69.95 Heater Tune-Up - Geothermal Experts - \$50 Off New Heater

Richmond Furnace Repairs - OneHourRichmond.com

www.onehourrichmond.com/Richmond *
Save On Your Next Energy Bill With Expert Furnace Repair Repairs.
Heat Pump Installation - Total Comforft Guarantee - Indoor Air & Ductwork

Emergency HVAC Repairs - wgspeeks.com

www.wgspeeks.com/ * (804) 601-4577
Service Technicians On Call 24/7. Proudly Serving Richmond Since 1943
Cold Weather Maintenance · Energy Efficient Systems · 70 Years of Business

HVAC Services Richmond VA

mechanicsvillevahvaccontractors.com/ *
Trust Our Friendly HVAC Experts Serving Greater Richmond. Call!
High quality work · Written estimates · Punctual service · Building Science Inc
Building Science Inc - Contact Us - A/C Installation - HVAC Service

Google Local 3 Pack

James River Air Conditioning Co.

James

Organic

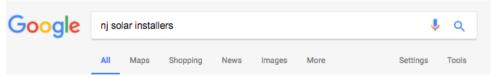
James River Air: Home www.jamesriverair.com/ * ... Conditioning Company Home Page | 1905 Westmoreland St. Richmond, VA ... we set out to provide furnace repair and HVAC maintenance like the Henrico ... Residential - Contact - Residential Coupons - 57 Tune-Up Special AC & Heating Specialists | Michael & Son Services

Emergency 24 HR Heating & AC Service. More often ... All of our Richmond VA

Nada

`.....

Today's Typical Solar SERP



About 84,700 results (0.84 seconds)

Google Paid 2-4

Solar Installers in NJ - Lock-In Low Solar Pricing - sunrun.com

Ad solarpanels.sunrun.com/NJ_Solar ▼
The Cost To Go Solar Is At An All Time Low. Get Your Free Solar Quote Today.

Solar System Installation - Get A Free Quote - vivintsolar.com

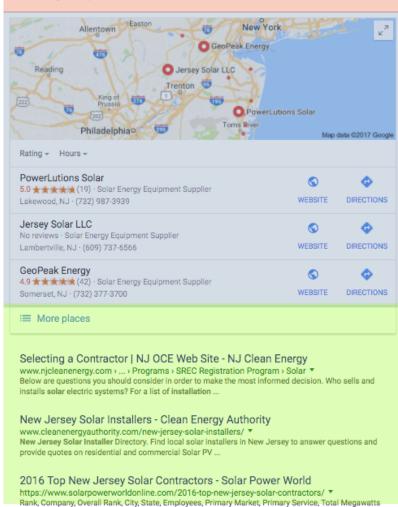
Ad www.vivintsolar.com/installation ▼
We make residential solar easy with panel design, installation and monitoring.

Home Solar Panels - Solar Purchase - Go Green - Solar Financing - 100,000+ Customers - Solar PPA

Services: consultation, design, permitting, installation, activation, production monitoring, 20-year warra...

New Jersey Solar Options - Service Areas - About Vivint Solar® - How Does Solar Work?

Google Local 3 Pack



Organic



new york solar installer





All

Maps News

Shopping

Images

More

Settings Tools

About 28,100,000 results (1.08 seconds)

New York Solar Installers - Lock-In Low Solar Pricing - sunrun.com Ad solarpanels.sunrun.com/New_York_Solar ▼

The Cost To Go Solar Is At An All Time Low. Get Your Free Solar Quote Today.

Guaranteed Savings - Nexamp Community Solar - nexamp.com Ad www.nexamp.com/communitysolar ▼

Go Solar and Save On Your Electric Bill Without Installing Panels On Your Roof No long-term commitment · No sign-up costs · No panels on your roof

Top (5) Solar Companies in NY - Oct 2017 Company List Updated Ad www.solaramerica.com/New-York/Solar-Install ▼

Find The Best Solar Providers In New York. See Ratings & Compare.

Find a Participating Residential or Small Commercial Solar Contractor ...

https://www.nyserda.ny.gov/All-Programs/.../NY...a-contractor/Residential-Installers ▼ NY-Sun, ny sun, solar, residential, small commercial, not-for-profit. ... for a Participating Contractor that can install a solar electric system up to 200 kW.

Solar Electric (PV) Installer - NYSERDA - NY.Gov

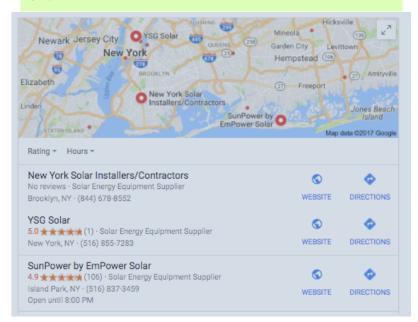
https://www.nyserda.ny.gov/All-Programs/Programs/...a-Contractor/Solar-Installers

Enhance the suite of services you offer, become a solar electric (PV) system installer.

New York Solar Installers - Clean Energy Authority

www.cleanenergyauthority.com/new-york-solar-installers/ *

New York Solar Installers. New York, located in the Northeast, doesn't have the most abundant supply of sunshine in the country, but it does have strong solar incentives and a shorter pay-back period on the investment than most states. State government is a strong proponent of renewable energy from solar to hydro-power ...



New York Solar Installation I NY Solar Panels I Sunrun

https://www.sunrun.com/solar-by-state/ny/new-york-installation-companies >

Amergy Solar Energy. New York. Amergy Solar believes a solar panel system is a simple and affordable addition for all solar candidates. LGCY Power. California. LGCY Power is focused on providing an extraordinary solar experience for customers in the United States. Trinity Solar. New York. New York.

Solar-New-York.org | Find NY Solar Energy Installers

www.solar-new-york.org/ *

Find the most qualified New York solar installers here. Free quotes on solar panel systems for New York residents that can cut your power bill costs to \$0 forever!

YSG Solar | Long Island New York Solar Panel Installer

ysgsolar.com/ ▼

Anthony D Huntington, NY. YSG Solar is the best company when it comes to price of the system, quality of materials, and workmanship. I checked about 7 ...

2016 Top New York Solar Contractors - Solar Power World

https://www.solarpowerworldonline.com/2016-top-new-york-solar-contractors/
Rank Company Overall Bank City State Employees Primary Market Primary Service Total M

Rank, Company, Overall Rank, City, State, Employees, Primary Market, Primary Service, Total Megawatts Installed, Total Megawatts 2016 ...

Residential & Commercial Solar Panels - New York Solar Panels

monolithsolar.com/ *

New York Solar from the albany region, commercial and residential, free cost estimate. ... We are engineers, designers, and installers of solar panel systems for ...

OnForce Solar - Solar Energy Solutions - New York

www.onforcesolar.com/ *

OnForce Solar is a leader in solar installation and financing. Offering \$0 Down solar panel installation for home, business and communities.

Solar Installation & Design - Connecticut, New York & Massachusetts

https://www.rosssolargroup.com/ *

Ross Solar Group: local, family-owned solar experts serving the Northeast. Get a FREE solar consultation for your home or business-call (203) 512-4500 now!

Solar Installation - Thrive Solar

Ad www.solarcontractorsnjny.com/ ▼ (862) 213-0422

Lower Your Home Energy Costs! Call Today In NJ Area.

Prompt project completion · High quality work · Quick response, always · Great customer service Solar Electric · Contact Us · Solar Financing · Thrive Solar

Solar Installation - 1 Hour Free Consultation

Ad www.cnysolar.net/ ▼

Your Local Solar Installer. Give Us A Call Today Or Book Online! In Business Since 2009 · Great Customer Service · 100% Financing

Book Online - Solar PV - Electrical Services - Information Request - About CNY Solar, INC

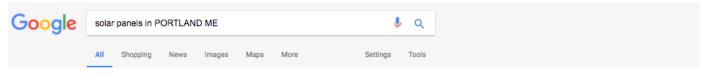
Solar Ground Mounts by Evoke - Free consultation

Ad www.evokesolar.com/ground-mounts *

Specializing in ground mount installation. Contact us to save with solar.

Rural Solar · Less Hassle · Designed Perfection · Flexibility To Go Solar

Highlights: Maximum Sun Exposure, Produce More Power With Less Panels...

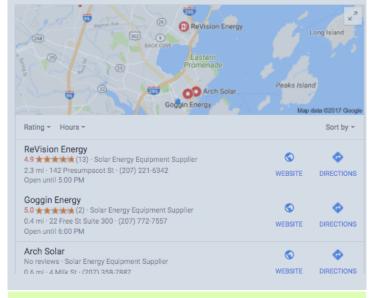


About 957,000 results (0.96 seconds)





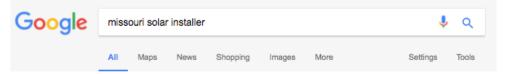
Google Local 3 Pack



Shop for solar pan... on Google

100W Solar Panel 12V Poly Off Grid Battery
Charger for Trucks
\$99.95
Walmart
Free shipping

→ More on Google



About 579,000 results (0.92 seconds)

Google Answer Box

Missouri, like many states in the Southwest, Old United States, has abundant sunshine which makes it a great location to install solar power. Missouri solar installers are among the busiest in the country and the state ranks fourth in the country for solar output according to the Solar Energy Industries Association.

Missouri Solar Installers - Clean Energy Authority

www.cleanenergyauthority.com/missouri-solar-installers/

Missouri Solar Installers - Clean Energy Authority

About this result Feedback

www.cleanenergyauthority.com/missouri-solar-installers/ *

Missouri, like many states in the Southwest, Old United States, has abundant sunshine which makes it a great location to install solar power. Missouri solar installers are among the busiest in the country and the state ranks fourth in the country for solar output according to the Solar Energy Industries Association.

Solar company reviews shows the best local solar installers in Missouri

https://www.solarreviews.com > Solar Companies > Missouri ▼

★★★★ Rating: 4.8 - 130 reviews

Top 10 solar companies in Missouri 2017. Every solar panel company will tell you they're the best but which one is telling the truth. We help you find the best solar installer by sharing over 20,000, consumer reviews of solar power system installations.

Solar Power, Heating & Lighting Contractor | Jefferson City ...

https://mosolarapps.com/ ▼

Thanks to a historic clean energy ballot initiative, Missouri Solar Applications can install a solar electric system on your home or business economically and generate free electric energy. You've visited this page 2 times. Last visit: 9/19/17

MOSEIA

moseia.com/ *

MISSOURI Solar Energy Industries Association MOSEIA's mission is to strengthen and expand the solar industry and establish a sustainable energy future for all ...

Missouri Solar Power for your house - rebates, tax credits, savings

https://solarpowerrocks.com/missouri/ *

Compare the Return of Different Solar Investments in Missouri. the financial return of solar installations in Missiouri. The chart above shows the 25-year returns ...

Missouri Solar Policy ... · Rebates · Tax Credits

Missouri Wind and Solar - Wind Turbines and Solar Panels

https://mwands.com/ ▼

Welcome to the Missouri Wind and Solar website. Shop our store, browse our tech articles, or watch our latest YouTube video. Thanks for stopping by!

Sun Solar: Solar Energy Solutions In Missouri

ussunsolar.com/ ▼

Sun Solar is a local, family-owned business. The bottom line is this...we do our best to make it easy and affordable for you to go solar.

Organic



Summary—Winning Search for Solar

- Paid Search Dominates Real Estate on Page
- Directories and Aggregators Hard to Beat in Organic

Solar Reviews

Energy Sage

Clean Energy Authority

Home Advisor

Angie's List

Etc, Etc

• Local Pack is Primarily Influenced by Proximity of Searcher

Service Area Businesses are treated the same as coffee shops

•





LEAD ECONOMICS

Working Backwards From Your Goals

Revenue Goal: \$4,750,000

Average Ticket: \$22,500

of Jobs: 211

Close Rate: 24%

YOU NEED 880 LEADS



Working Backwards From Your Goals

Revenue Goal: \$4,750,000

Average Ticket: \$22,500

of Jobs: 211

Close Rate: 24%

YOU NEED 880 LEADS

Marketing Budget @ 7%: \$332,500

Cost Per Acquisition: \$1,576

Cost Per Lead: \$378



Real World Data

Channel	# of Leads	Lead Cost	Total Cost	Lead to Sit	Sit to Close	Sold Jobs	CAC
Non- exclusive Purchased Leads	250	\$29	\$7,250	20%	10%	5	\$1,450
Exclusive Purchased Leads	20	\$125	\$2,500	35%	15%	1	\$2,500
Pay per Click	95	\$156	\$14,820	60%	27%	15	\$963
Organic	33		\$2,000	50%	25%	4	\$485





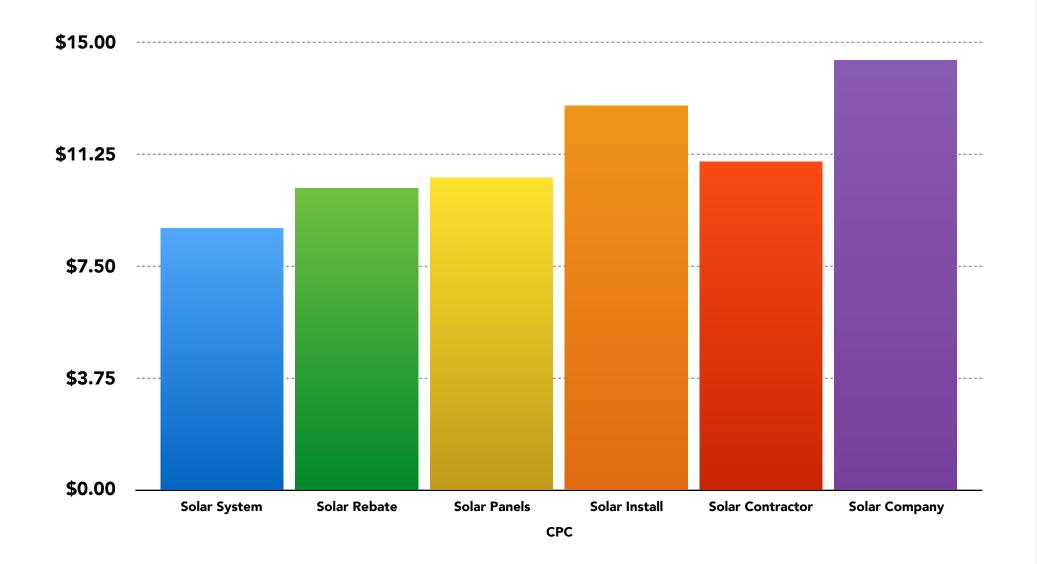
PAID SEARCH ECONOMICS

Real World Data

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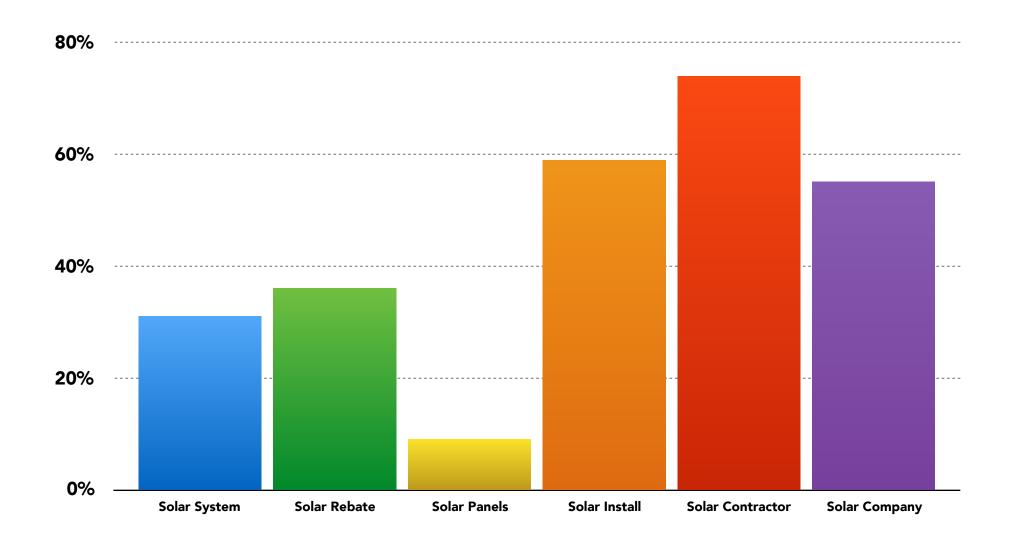


Cost Per Click (CPC)



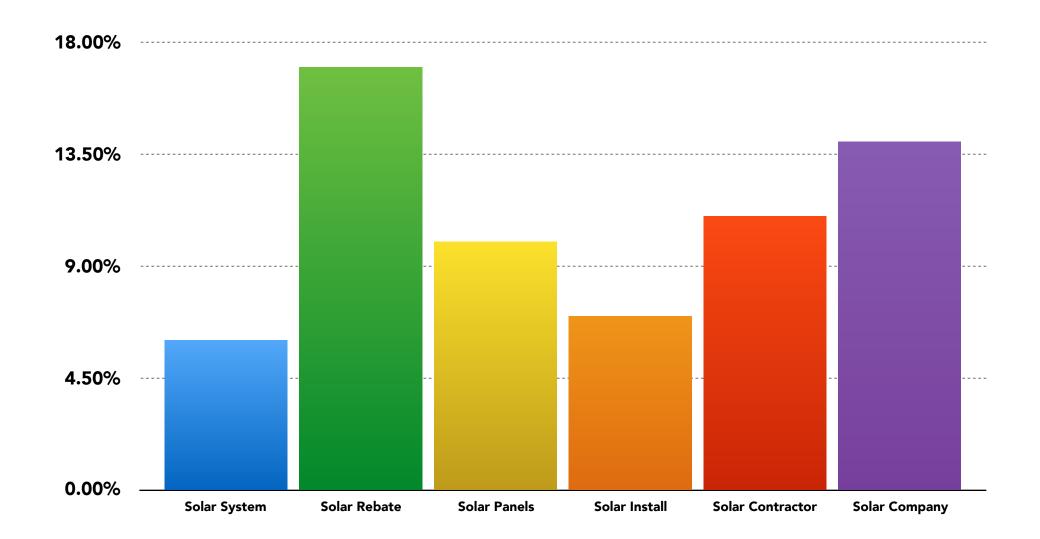


Click Through Rate (CTR)





Conversion Rates (Traffic to Lead)

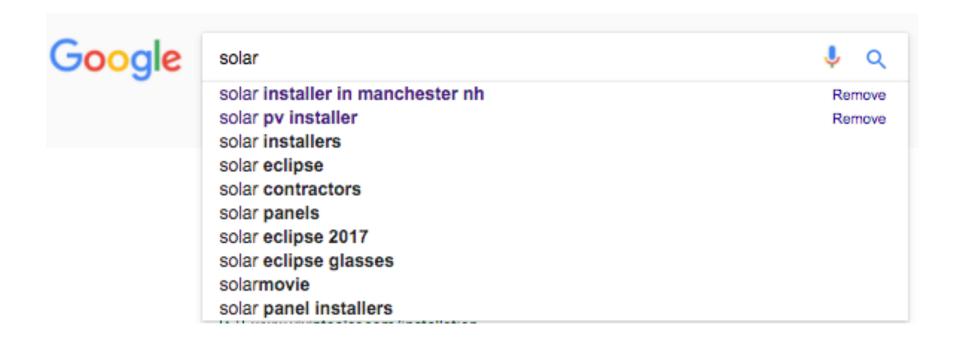






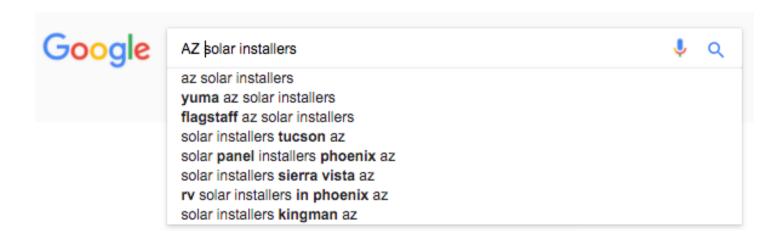
KEYWORD RESEARCH

Using Google Suggest



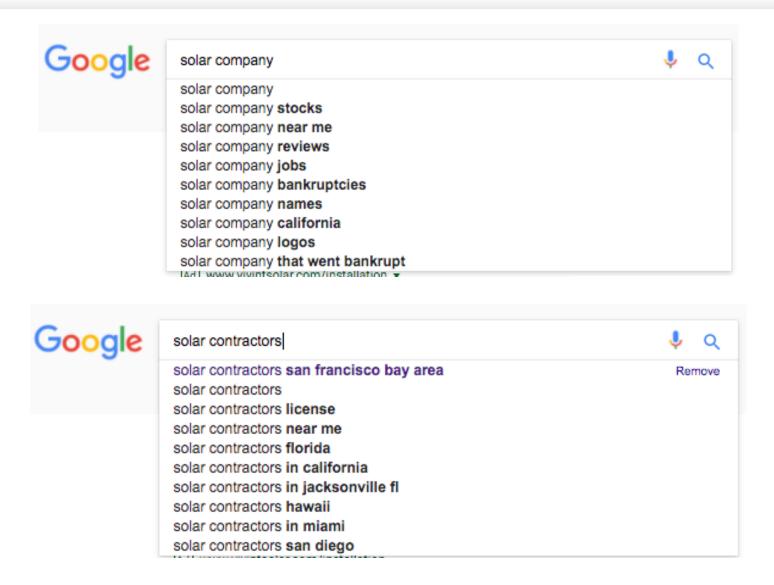


Using Google Suggest





Using Google Suggest





Google Keyword Planner

"Solar Installation"

Ad group	Keyword	Avg. Monthly Searches	Competition	Suggested bid
Seed Keywords	solar installation	110	0.75	\$14.44
Keyword Ideas	solar panels	3600	1	\$6.63
Keyword Ideas	solar energy	1000	0.64	\$9.75
Keyword Ideas	solar	1900	0.44	\$7.77
Keyword Ideas	solar power	720	1	\$8.76
Keyword Ideas	solar panel installation	170	1	\$15.30
Keyword Ideas	solar panel cost	880	1	\$11.68
Keyword Ideas	solar panels for sale	390	1	\$4.62
Keyword Ideas	solar panel price	170	1	\$6.63
Keyword Ideas	solar power system	110	0.99	\$5.59
Keyword Ideas	buy solar panels	90	1	\$9.47
Keyword Ideas	solar cell	260	0.99	\$1.17
Keyword Ideas	solar panels for home	170	1	\$14.26
Keyword Ideas	solar panel companies	90	0.73	\$16.23
Keyword Ideas	solar companies	170	0.76	\$15.97
Keyword Ideas	solar energy companies	90	0.61	\$13.55
Keyword Ideas	solar panels for your home	110	0.98	\$17.44
Keyword Ideas	solar shingles	590	1	\$3.84
Keyword Ideas	solar energy information	10	0.95	
Keyword Ideas	solar module	20	0.95	\$1.35
Keyword Ideas	best solar panels	110	1	\$9.82
Keyword Ideas	solar system for home	90	1	\$8.86
Keyword Ideas	solar power panels	30	1	\$2.57
Keyword Ideas	cheap solar panels	70	1	\$3.46
Keyword Ideas	solar providers near me	110	0.67	\$10.41
Keyword Ideas	solar panel system	70	1	\$2.64
Keyword Ideas	solar system	5400	0.24	\$7.42
Keyword Ideas	renewable energy companies	50	0.36	\$4.23
Keyword Ideas	solar panel installation cost	70	0.96	\$19.81
Keyword Ideas	best solar companies	50	0.92	\$14.14
Keyword Ideas	solar power companies	30	0.84	\$16.43
Keyword Ideas	solar products	20	1	\$0.52
Keyword Ideas	solar panel manufacturers	40	0.6	\$5.86
Keyword Ideas	solar heater	170	1	\$1.38
Keyword Ideas	solar roof	390	0.89	\$4.73

Google Keyword Planner "Solar Contractor"

Ad group	Keyword	Avg. Monthly Searches	Competition	Suggested bid
Keyword Ideas	solar system	5400	0.24	\$7.42
Keyword Ideas	solar panels	3600	1	\$6.63
Keyword Ideas	solar	1900	0.44	\$7.77
Keyword Ideas	solar energy	1000	0.64	\$9.75
Keyword Ideas	renewable energy	880	0.32	\$5.67
Keyword Ideas	solar panel cost	880	1	\$11.68
Keyword Ideas	solar power	720	1	\$8.76
Keyword Ideas	solar panels for sale	390	1	\$4.62
Keyword Ideas	solar panel installation	170	1	\$15.30
Keyword Ideas	solar panel price	170	1	\$6.63
Keyword Ideas	solar panels for home	170	1	\$14.26
Keyword Ideas	solar companies	170	0.76	\$15.97
Keyword Ideas	photovoltaic cells	140	0.2	\$6.60
Keyword Ideas	solar power system	110	0.99	\$5.59
Keyword Ideas	solar panels for your home	110	0.98	\$17.44
Keyword Ideas	solar installation	110	0.75	\$14.44
Keyword Ideas	best solar panels	110	1	\$9.82
Keyword Ideas	solar energy companies	90	0.61	\$13.55
Keyword Ideas	solar system for home	90	1	\$8.86
Keyword Ideas	solar panel companies	90	0.73	\$16.23
Keyword Ideas	buy solar panels	90	1	\$9.47
Keyword Ideas	solar electricity	70	1	\$4.58
Keyword Ideas	cheap solar panels	70	1	\$3.46
Keyword Ideas	solar panel system	70	1	\$2.64
Keyword Ideas	solar panel installation cost	70	0.96	\$19.81
Keyword Ideas	solar power for home	70	1	\$14.89
Keyword Ideas	solar panels for house	70	0.97	\$11.02
Keyword Ideas	best solar companies	50	0.92	\$14.14
Keyword Ideas	photovoltaic systems	50	0.72	\$3.55
Keyword Ideas	solar panel manufacturers	40	0.6	\$5.86
Keyword Ideas	solar pv	40	0.42	\$7.19
Keyword Ideas	solar energy system	30	0.98	\$9.35
Keyword Ideas	solar power companies	30	0.84	\$16.43
Keyword Ideas	residential solar panels	30	1	\$11.62
Kevword Ideas	top solar companies	30	0.84	\$10.67

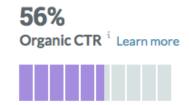
Moz Keyword Tool

Keyword Overview: solar installer











Keyword Suggestions Keyword Monthly V

Keyword	Monthly Volume i
solar installer jobs	11-50
solar installer salary	51-100
solar installer job description	0-10
solar installers near me	0-10
local solar companies	201-500
	See all suggestions (>)

Rank	Title & URL	PA i	DA i
1	Solar Installers - Find Solar Energy Inst http://www.cleanenergyauthority.com/	43	45
2	Solar Installer Jobs, Employment Inde https://www.indeed.com/q-Solar-Instal	1	92
3	Solar Installer Jobs, Employment in Cali https://www.indeed.com/q-Solar-Instal	45	92



All Keyword Suggestions





Keyword	Relevancy ${}^{i}\downarrow\uparrow$	Monthly Volume ⁱ ↓ =	Search
solar panels	•••000	70.8k-118k	Q
solar panels for sale	•••000	6.5k-9.3k	Q
solar companies	••••	851-1.7k	Q
solar panel companies	••••	501-850	Q
solar jobs	••••	501-850	Q
local solar companies	000000	201-500	Q
installers	•••••	201-500	Q
solar panel installation	••••	201-500	Q
solar installation	••••	201-500	Q
solar energy companies	•••000	201-500	Q
pv panels	••••	201-500	Q
solar pathfinder	•••000	201-500	Q
solar installer	00000	101-200	



KEYS TO SUCCESSFUL CAMPAIGNS

Negative Keywords are Critical in Solar

Do Not Show Ads for:

Planets

Eclipse

Degrees

Elon

Farms

Plug

Charger

Jobs & Salary

Class

Cheap

DIY

Do it yourself

Employer

Fake

Pool





Ad Creative: "solar installation contractor"

Bay Area Solar Installation - 10 Yrs. Making Solar Simple

Ad www.westcoastsolar.com/solar/installation ▼ (877) 752-1815

Northern CA's Premier Solar Contractor. Learn How Easy It Is To Go Solar Today!

Services: Solar Installation, Solar System Design, Solar Financing, Residential & Commercial

2155 Elkins Way, Brentwood, CA - Open today · 8:00 AM − 5:00 PM ▼

A High-Return Investment

Schedule A Consultation

30% Federal Tax Credit

Commercial Solar Experts

Need Solar Contractor? - Use PG&E's Resources First - pge.com

Ad www.pge.com/Solar-Advice ▼

Use PG&E's free resources to make smarter solar contractor choices. Learn more!

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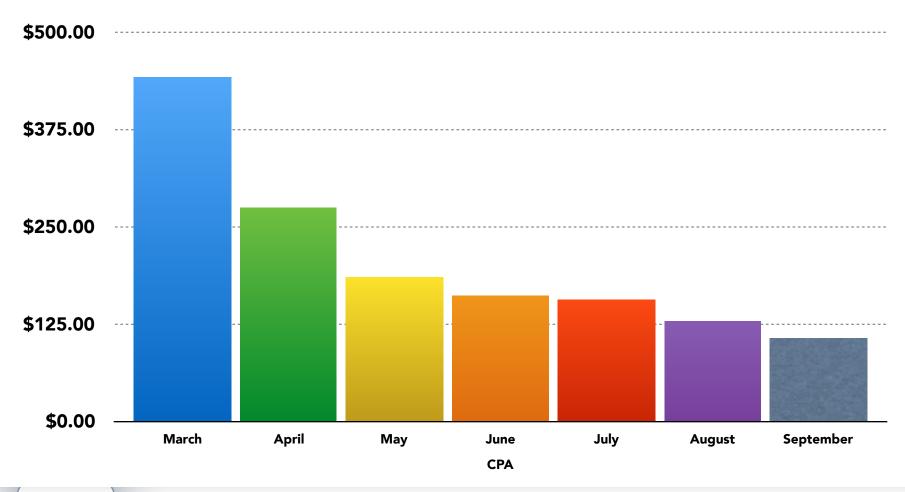
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Questions?

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To so the solution of the solu

f_x Duct and Vents

Jх	Duct and vents								
	A	В	С	D	E	F	G	н	1
	Duct and Vents	Furnace or Forced Air System	Heat Pump	HVAC Maintenance or TuneUp	AC System	Air Quality System	Dehumidifier or Humidifier	Thermostat	Other HVAC World
2	Install or Replace	Install or Replace	Install or Replace	Less than 1 year	Install Or Replace - Central AC	Install or Replace	Install or Replace - Dehumidifier	Install or Replace	
3	Repair or Clean	Natural Gas Fired	Gas (Central Heat)	1-5 Years		Electrical Attraction	Desiccant	Furnace	
4	Heating or Cooling Vents	Propane Gas Fired	Electric (Central Heat	5-10 Years	Install or Replace - Window AC	Electrostatic Precipitating - "electronic"	Mechanical	Boiler Radiator	
5	Dryer Vents	Oil Fired	Hydronic Baseboard Heat	10-15 Years	In Window Opening	Whole House Electrostatic Precipitating	Other	Heat Pump	
6	Both	Electric Fired	Radiant Heat (Floors)	Older Than 15 Years	Mounted To Wall	HEPA Air Cleaner	Not Sure	Radiant Floor Heat	
7	Not Sure	Not Sure	Wood Stove	Not Sure	Want Recommendation	Clean Air Cabinet		Other	
8		Other	Pellet Stove	Repair Or Clean	Not Sure	Other	Install or Replace - humidifier	Not Sure	
9			Electric Wall Heater		Other	Not-Sure	Ultrasonic warm/cool mist		
10		Repair	Not Sure	(Last Tune Up)			Ultrasonic cool mist	Repair Or Reprogram	
11		Preventative Maintenance	Other	6 Months Ago, Or Less	Repair or Maintain - Central AC	Repair or Relocate	Evaportive cool mist	Furnace	
12		No Heat In One Room		6-12 Months Ago	Maintenance	(When Was Filter Cleaned	Air washer	Boiler Radiator	
13		No Heat In Any Rooms	Repair or Maintain	More Than 12 Months Ago	Unit Not Running	Just cleaned Filters	Steam Vaporizer	Heat Pump	
14		Not Warm Enough	Nothing Happens When Turned O	n Not Sure	No Air Conditioning In One Room	3 Months Ago Or Left	Other	Radiant Floor Heat	
15		Pilot Light Off	Not Warm Enough		No Air Conditioning In any Rooms	4-6 Months Ago	Not Sure	Other	
16	-	Odd Noises	Runs Constantly		Not Cool Enough In One Room	7-12 Months Ago		Not Sure	
17		Gas Smell	Cold Air Instead of Warm		Not Cool Enough In Any Rooms	More Than 12 Months Ago	Repair or Relocate - Dehumidifier		
18		Leakage	Maintenance		Leaking	Other	System Stopped Working		
19		Other	Other		Other	Not Sure	Overflows Or Leaks		
20							Freezes Up		
21					Repair or Relocate - Window AC		Smells Bad		
22							Air Too Dry		
23							Air Too Moist		
24							Mold or Mildew		
25							Maintenance		
26							Other		
27									
28							Repair or Relocate - Humidifier		
29							Air Too Dry		
30							Air Too Moist		
31	Key:						Mold or Mildew		
32	Bold	Type of HVAC Job					Not Getting Water		
33	Italics	Service Needed					Using Too Much Water		
34	Regular Text	Type of Equipment/Service					Clogged/Solidified Wick or Sponge		
35							Grill Caked with Mineral Deposits		
36							Maintenance		
37							Other		