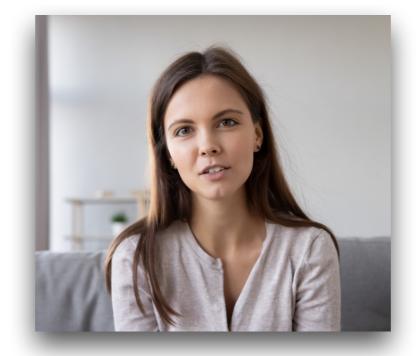
## The New COVID-era Homeowner Personas



## C'mon in Jim

Unperturbed No outward signs of concern



## **Cautious Kristina**

Expects new protocols Respects overcommunication Will put you to the test



## Hell No Helen

<u>Nothing</u> is important enough to let you in my house

