

# ADVANCED LANDING PAGES: WHY GOING THE EXTRA MILE MATTERS

Peter Troast, Founder & CEO

Energy Circle Webinar Series

October 9, 2019

## **Energy Circle On The Road**

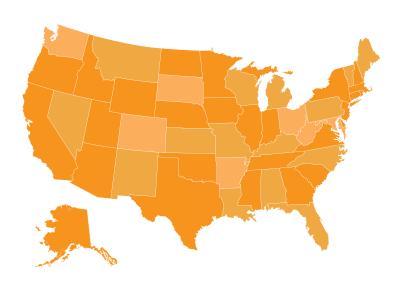
09/18 - 09/19: Local Search Advanced | Denver, CO

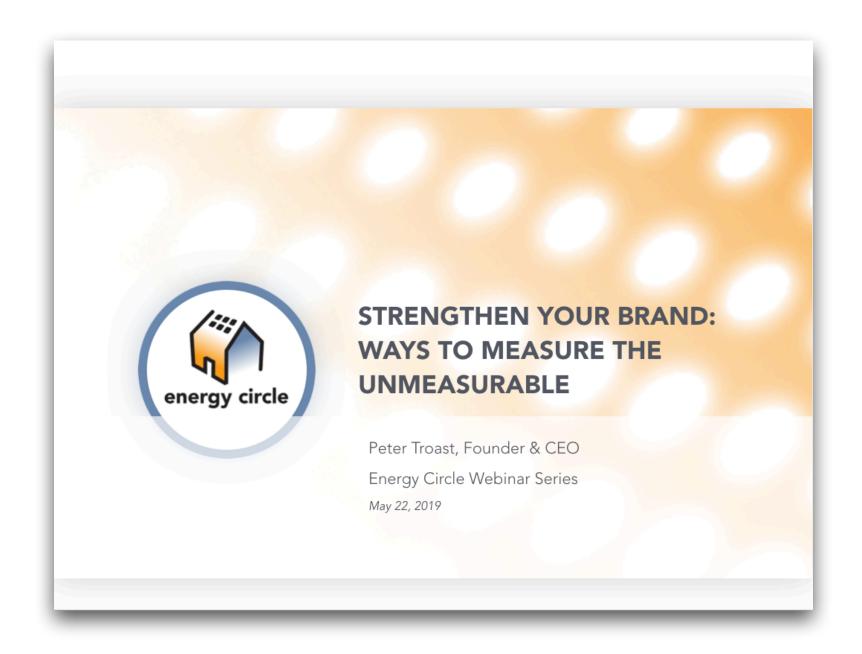
09/20 - 09/22: Raterfest | Rocky Mountain Village, CO

09/30 - 10/01: PA Home Performance Conference | State College, PA

10/03 - 10/04: Contractor Success Symposium | Burlington, VT

12/04 - 12/08: North American Passive House Conference | Washington, DC







# ADVANCED LANDING PAGES: WHY GOING THE EXTRA MILE MATTERS

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### What We'll Discuss

- 1 Landing Pages: What Do We Mean?
- The Case for Advanced Landing Pages
  - —performance data
  - —integrating your core service pages
  - —Google Quality Score (Relevance)
- (3) Blueprint for the Ideal Landing Page
- 4 When to Use and for What Specific Services



# LANDING PAGES: WHAT DO WE MEAN?

## Clarifying Landing Pages

A landing page, sometimes known as a "lead capture page", is a single web page that appears in response to clicking on a search engine optimized search result, marketing promotion, marketing email, or an online advertisement.

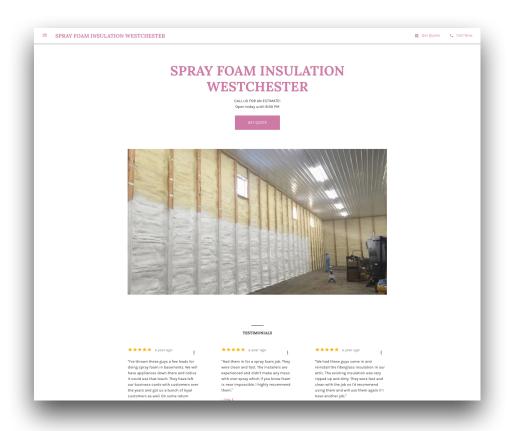


## Other Types of "Landing Pages"

## **Trap (Squeeze) Pages**



### **Microsites**





## 3 Core Goals of an Landing Pages

- 1. Provide helpful, relevant content
- 2. Deliver an engaging user experience
- 3. Encourage users to take the desired action



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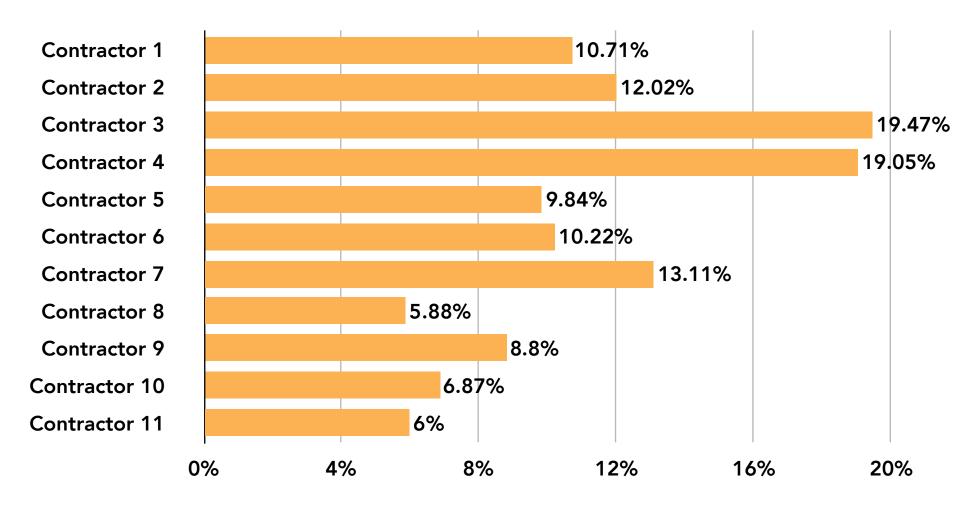
**Every Page Should Do This** 





# THE PERFORMANCE CASE FOR ADVANCED LANDING PAGES

## Average Conversion Rates: Select Companies



Data from Energy Circle Clients, 12 months of 2018



# Why Conversion Matters So Much

	Before	After	
All Web Traffic	1625	1625	
Conv Rate	7.72%	9.39%	+1.67 / 22%
Leads	125	153	+27
Lead -> Job	12%	12%	
Jobs	15	18	+3
Ave Job	8500	8500	
Revenue	\$127,500	\$156,060	+28,560



#### Control:



## Long Can Be Good

#### Treatment:





Statistical Confidence 98%

# **Engagement AND Conversion**

Pageviews ?	Unique Pageviews	Avg. Time on Page	Entrances ?	Bounce Rate	Exit ?
0.82% • 121 vs 122	2.9/% <b>-</b> 98 vs 101	105.34% <b>♠</b> 00:02:45 vs 00:01:20			37.49% 25.62% vs 40.989
<b>121</b> (100.00%)	98 (100.00%)	00:02:45	<b>19</b> (100.00%	33.33%	25.62
<b>122</b> (100.00%)	<b>101</b> (100.00%)	00:01:20	<b>29</b> (100.00%	62.07%	40.98
-0.82%	-2.97%	105.34%	-34.489	-46.30%	-37.49
	0.82% ▼ 121 vs 122  121 (100.00%) 122 (100.00%)	0.82% ▼ 121 vs 122  2.97% ▼ 98 vs 101  121 (100.00%)  122 (100.00%)  101 (100.00%)	0.82% ▼ 121 vs 122  2.97% ▼ 98 vs 101  121 (100.00%)  98 (100.00%)  122 (100.00%)  101 (100.00%)  00:02:45  00:02:45	0.82% ▼ 2.97% ▼ 105.34% ♠ 34.48% ▼ 121 vs 122 98 vs 101 00:02:45 vs 00:01:20 19 vs 29  121 (100.00%) 98 (100.00%) 00:02:45 19 (100.00%) 122 (100.00%) 101 (100.00%) 00:01:20 29 (100.00%)	0.82% → 121 vs 122

Landing Page ⑦	Acquisition			Behavior		Conversions All Goals		pals 🔻
	Sessions ② ↓	% New Sessions	New Users ?	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions
	35.09% ♠ 77 vs 57	15.64% • 63.64% vs 75.44%	13.95% <b>a</b> 49 vs 43		118.45% ♠ 3.91 vs 1.79	76.47%  00:03:29 vs 00:01:59	18.44% ♠ 20.78% vs 17.54%	60.00% <del>•</del>
1. /service-category/home-energy-audits								

## Conversion = ROI

	Acquisition			Behavior			Conversions All Goals 🔻		
Landing Page ①	Sessions ⑦ ↓	% New Sessions	New Users ?	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	
	<b>42.96%</b> ♠ 2,376 vs 1,662	7.74% • 75.55% vs 81.89%	31.89% ♠ 1,795 vs 1,361	20.32% <b>*</b> 70.62% vs 88.63%	19.43% • 1.45 vs 1.21	7.71% • 00:00:19 vs 00:00:20	67.88% ♠ 0.51% vs 0.30%	140.00% • 12 vs 5	
/service-category/insulation-air-s ealing									
Jan 1, 2019 - Mar 31, 2019	<b>2,376</b> (100.00%)	75.55%	1,795 (100.00%)	70.62%	1.45	00:00:19	0.51%	12 (100.00%)	
Oct 3, 2018 - Dec 31, 2018	1,662 (100.00%)	81.89%	1,361 (100.00%)	88.63%	1.21	00:00:20	0.30%	5 (100.00%)	
% Change	42.96%	-7.74%	31.89%	-20.32%	19.43%	-7.71%	67.88%	140.00%	





# BLUEPRINT FOR THE IDEAL LANDING PAGE



#### **Discover The Benefits of Smart Home Technology**



SAVINGS

By taking control and setting schedules for your thermostat, lights and appliances, you'll save both energy and money.



CONVENIENCE

You can easily monitor and adjust your home's devices through your smartphone, computer or tablet.



SECURITY

Protect your home from damage and intruders by receiving automatic alerts from sensors throughout your home

Learn More

#### The Sobieski Difference

How are the solutions you offer better than a device that doesn't include a monthly fee?

**Professional-grade installation.....** Learn More »

Ongoing Support & Services . . . . . Learn More »

Superior Cyber Security..... Learn More »

**Compatibility with Smart Home Voice Devices...** Learn More »

#### Why Sobieski?

Need more reasons to choose Sobieski for your Smart Home Solution? Check out our FAQ's.

**SMART HOME FAQs** »

#### It's Free for a Reason!

- Tim Cook, CEO, Apple

#### Learn more about all the Smart Home solutions Sobieski has to offer!

Click on the solution you're looking for to download FREE informational guides.

→ Water Solutions »

Access Solutions »

**▶** Video Solutions »

Comfort Solutions »

**♀ Energy Solutions** »































#### Whole Home Solutions means taking an Integrated Approach to Home Improvement

Whether you are making upgrades to an existing home, planning a new construction project, or renovating a historic house, E3 provides the expertise to help you create a healthy, comfortable, and efficient space that is restlent to life's unpredicted storms.

Safe indoor air quality, continuous comfort, and long-lasting durability can be achieved when a home is designed with an integrated approach. If one or more components gets ignored however, issues can arise that lead to costly and inconvenient repairs, such as humidity problems, mold and midlew growth, radon concerns, and confirm fleshatross.

That's why E3 takes an integrated whole-home approach with your project. We focus on five pillars of home performance white also addressing the details that make each component work as part of the system. Our strategy helps ensure you get the desired results out of your investment.

E3 INNOVATE is a whole-home performance company that focuses on integrated, long-term solutions that serve you and your family.



#### Is Your House Making Your Family Sick?

Without a whole-home approach, issues can arise that may lead to health concerns, like mold growth, poor ventilation, radon gas infiltration, and poor indoor air quality. Issues like these can affect the health of your entire family. Symptoms may vary from person to person, so it's important to know about the many symptoms associated with poor home health.

#### **Physical Symptoms**

- Skin irritation
- · Fatigue, weakness & lethargy
- Frequent sickness

#### **Cognitive Symptoms**

- Frequent headaches
- · Foggy thinking or short term memory loss
- · Difficulty sleeping and waking up



#### **Emotional Symptoms**

- Mood changes
- Feeling agitated or depressed
- · Worry or anxiety

#### Respiratory Symptoms

- · Coughing or shortness of breath
- · Sinus congestion
- Increased asthma symptoms

#### Pets

Pets can be even more sensitive than humans are to household chemicals and allergens



#### Which Symptoms are you Seeing in Your Home?

The first clue that a home has a performance issues is when symptoms appear. This happens when the house is constructed and maintained with a piecemeal

- 1 Excess Dust & Dirt
- House looks dingy, even after it's been cleaned
- Increased allergy symptoms, especially after cleaning
   Frequent dusting, especially after turning on the heat or AC

#### 2 Condensation & Mold Growth

- Condensation on the inside of windows in the winter
- Visible mold growth in bathrooms, on window sills, on air registers, etc.
   Mold stains on bathroom ceilings and above leaky windows & doors

#### (3) Unpleasant Odors

- House smells when you first enter, or certain rooms smell
- Indoor air feels stale
- Musty or moldy smells you can't get rid of

#### (4) Humidity Issues

- Air feels damp or clammy, even when the air conditioning is running. Hardwood floors cup and crack

#### (5) Temperature Discomfort

- Home is always too hot or too cold
- House feels drafty, especially during the winter



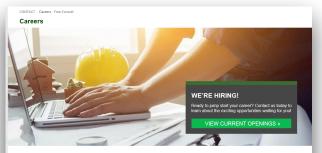
Ensure your home is comfortable, healthy, durable, and sustainable



### **Before**

#### Careers (207) 517-2858 . Explore our website: Learn what we do and why, and find out more about our team Confact us: Email info@evergreenyourhome.com or call 594-2244 x3 for more info. We're always happy to accept you resume + cover letter and begin a conversation. Evergreen Career Paths Technicians Evaluate homes and design improvements to make them comfortable and energy more comfortable and energy efficient by: efficient by: . Doing hands-on work to fix Explaining efficiency problems homes & solutions to customers What They Do . Installing new insulation Designing insulation, air and drainage systems What Should You Do to Make Your Older sealing, and moisture Applying caulks and plastic Home More Livable? sheeting to stop water & air • Writing reports & contracts From Rockland down the Maine coast, many homeowners live in historic houses that are beautiful and full of character, but often tend to b Making sales Installing replacement Designing window & door inefficient and uncomfortable - particularly windows & doors replacement projects Enjoy working with hands & People skills; enjoy listening, power tools confident talking Team player & safety · Sales skills oriented Organization & neat What It Takes . Reliable & hard-working to appearance high standards · Aptitude for using electronic · Friendly & courteous instruments Able to work in cramped Excellent writing & computer spaces Sales/ Customer Service Helpful • Home Construction/Trades • Home Construction · Home Inspection & Real Estate · 40-hour workweek, wage commensurate with (\$16-\$20/hr) commensurate Compensation with experience & · Work individually on flexible and Benefits responsibility schedule Paid time off Paid time off · Retirement benefits · Retirement benefits color religion mander sexual preference mander identity or national prints efficiency **Efficiency**First

### **After**





#### The Benefits of a Career with Evergreen Home Performance

At Evergreen Home Performance, we believe that providing good, sustainable jobs for our employees benefits everyone. Our current openings in both Portland and Rockland offer:

- Competitive Pay Paid Vacation & Holidays
- Monthly Healthcare Bonus
- · Friendly Work Environment
- Full & Part-Time Positions
- · Company-Matched IRA
- On-the-job Training
- \$500 Signing + Referral Bonus

#### NOW HIRING IN PORTLAND AND ROCKLAND, MAINE

Interested in joining our growing team of home performance professionals? We want to hear from you! Read more about our current opportunities below, or click to contact us now! We're always happy to accept your resume + cover letter and begin a conversation.

#### **Current Opportunities:**

Portland, ME & Rockland, ME | careers@evergreenyourhome.com | 207-594-2244 x3 Summary: upgrade homes, install new insulation and drainage systems, apply caulks and install plastic shering to stop air & water leaks.

Helpful Experience: Home Construction/Trades, Weatherization Services,

Sales/ Customer Service

#### Learn More »

Remodeling Carpenter

Portland, ME & Rockland, ME | careers@evergreenyourhome.com | 207-594-2244 x3 Summary: upgrade homes, install new insulation and drainage systems, apply caulks and install plastic sheeting to stop air & water leaks.

Helpful Experience: Home Construction/Trades, Weatherization Services, Sales/ Customer Service



#### DON'T JUST TAKE OUR WORD FOR IT! HERE'S WHAT THE EVERGREEN TEAM HAS TO SAY:

- Jacob Casler, Lead Remodel Carpenter, Portland

Working for Evergreen I found a group of like minded folks who care about making a positive contribution to the environment and community. Evergone in the Evergreen learn likes to have fun, while keeping an eye on quality and customer service. After working a variety of jobs in con-struction, it was referebing to find such an easy-going group.... READ MORE >

#### Join the Evergreen Team

Since 2006, we've helped thousands of people reduce their energy consumption and become more comfortable in their homes. Along the way, we've shared our passion for energy efficiency by training dozens of home performance professionals participating in community weatherization and outreach events, and advocating for policies that improve energy security for working families.



#### Meet the Team »

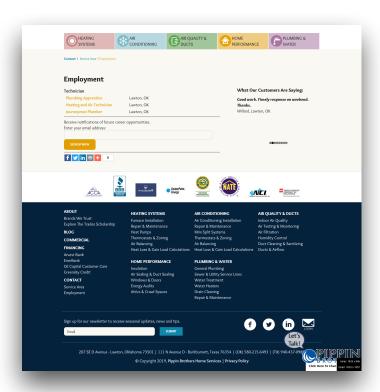
Work for a Company that is Working Toward Something Meaningful. Our Mission:



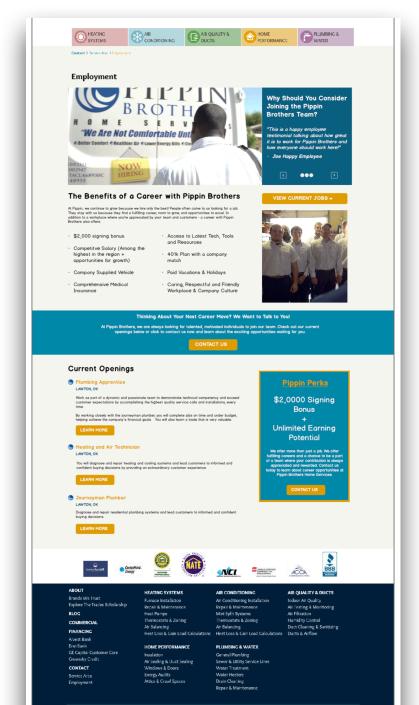




### **Before**



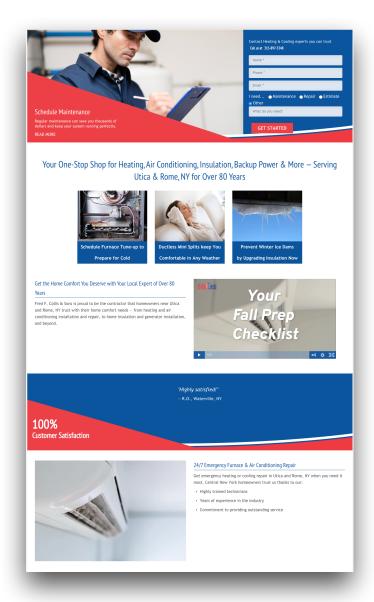
### **After**



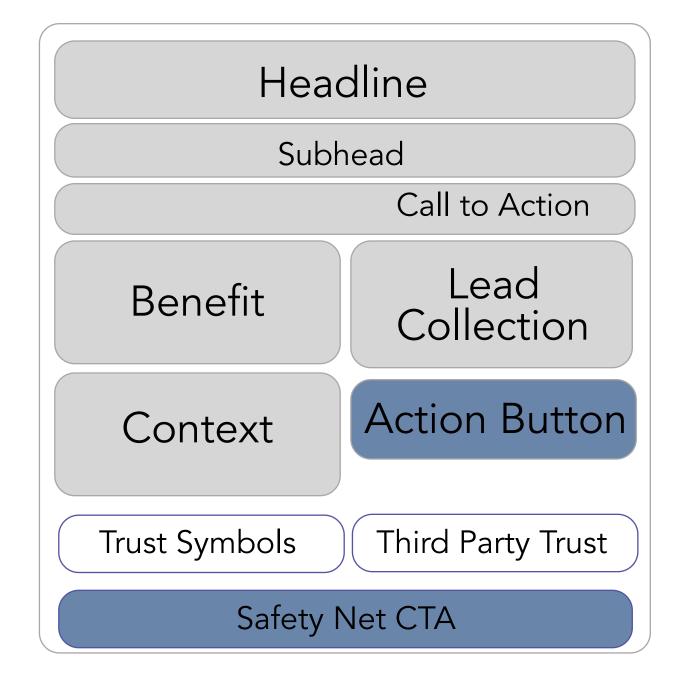
## **Before**



## **After**



# Typical Landing Page Elements



## Users read web pages in an F-shaped pattern

- Users first read in a horizontal movement, usually across the upper part of the content area.
- 2. Next, users move down the page a bit and then read across in a second horizontal movement that typically covers a shorter area than the previous movement.
- Finally, users scan the content's left side in a vertical movement..

Source: Nielsen Norman Group, 2006.





## **Trust Symbols**





























# **POLL**



# WHEN TO USE ADVANCED LANDING PAGES

for which services

in what priority

## Where More is Better

Candidates for Advanced LP's	Keep it Simple
Whole House Services	Service
Installation	Repair
Insulation & Air Sealing	
Energy Audits	
Healthy Home	
Battery Storage	
Smart Home	
Ventilation	
Solar Financing	
Heat Pumps & HPWH's	



# **Top Landing Traffic**

		Destination Page 🧷 🛇	Acquisition			Behavior			
Ke	yword ⑦		Sessions .	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration ?	
			1,352 % of Total: 54.67% (2,473)	84.99% Avg for View: 88.35% (-3.81%)	<b>1,149</b> % of Total: 52.59% (2,185)	63.91% Avg for View: 71.69% (-10.86%)	2.22 Avg for View: 1.91 (15.97%)	00:01:54 Avg for View: 00:01:32 (23.38%)	
1.	(not provided)	1	350 (25.89%)	82.00%	287 (24.98%)	56.00%	1.50	00:02:45	
2.	(not provided)	/residential-energy-audit	169 (12.50%)	89.35%	<b>151</b> (13.14%)	58.58%	1.46	00:01:15	
3.	(not provided)	/home-inspections	73 (5.40%)	86.30%	63 (5.48%)	64.38%	2.37	00:02:00	
4.	(not provided)	/indoor-air-quality	64 (4.73%)	89.06%	57 (4.96%)	43.75%	1.94	00:03:58	
5.	(not set)	/home-inspections	55 (4.07%)	89.09%	49 (4.26%)	65.45%	1.35	00:01:24	
6.	(not provided)	/indoor-air-quality-testing	41 (3.03%)	92.68%	38 (3.31%)	85.37%	2.66	00:00:23	
7.	(not provided)	/questions-ask-your-energy-auditor	41 (3.03%)	85.37%	<b>35</b> (3.05%)	90.24%	1.46	00:00:54	
8.	(not provided)	/formaldehyde-testing	30 (2.22%)	80.00%	24 (2.09%)	63.33%	2.03	00:00:45	
9.	(not provided)	/learn/what-is-infrared-diagnostic-testing	29 (2.14%)	96.55%	28 (2.44%)	89.66%	1.10	00:00:11	
10.	(not provided)	/independent-energy-audit-vs-sales-pitch-audit	26 (1.92%)	100.00%	26 (2.26%)	69.23%	1.50	00:01:31	
11.	(not provided)	/infrared-photographic-analysis	<b>21</b> (1.55%)	90.48%	19 (1.65%)	80.95%	2.05	00:00:31	
12.	(not provided)	/certified-maine-energy-audits	20 (1.48%)	95.00%	19 (1.65%)	60.00%	1.25	00:00:33	
13.	(not provided)	/about-us	19 (1.41%)	94.74%	18 (1.57%)	47.37%	2.32	00:04:03	
14.	(not provided)	/home-energy-audit-packages	16 (1.18%)	56.25%	9 (0.78%)	56.25%	4.12	00:02:48	
15.	(not provided)	/multi-family-energy-audits	<b>16</b> (1.18%)	87.50%	14 (1.22%)	56.25%	1.62	00:01:37	
16.	(not provided)	/contact-us	<b>15</b> (1.11%)	46.67%	7 (0.61%)	60.00%	5.33	00:01:20	
17.	(not provided)	/air-quality-and-combustion-safety-testing	<b>14</b> (1.04%)	100.00%	14 (1.22%)	78.57%	1.64	00:02:28	



## Setting Your Landing Page Priorities

- Most Important Services
- Most Complex Value Propositions
- Pages Getting Landing Traffic Now
- Careers Page
- Pages with Low Engagement/High Exits



## Contact

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Energy Circle PRO Blog: www.energycircle.com/pro/blog

